

ENGLAND AND WALES

HOME OFFICE

2 Marsham Street, London SW1P 4DF. Tel: 020 7035 4848.

Website: www.homeoffice.gov.uk

Secretary of State: Theresa May MP
Ministers of State: Damian Green MP; Nick Herbert MP; Baroness Neville-Jones.
Parliamentary Under Secretaries of State: James Brokenshire MP; Lynne Featherstone MP.
Permanent Secretary of the Home Office: Dame Helen Ghosh.
Legal Advisor: David Seymour CB.
Chief Executive of the UK Border Agency: Lin Homer.
Chief Executive of the Identity & Passport Service: James Hall.
Director General Office for Security & Counter-Terrorism: Charles Farr.
Director General of the Crime & Policing Group: Stephen Rimmer.

CRIME & POLICING GROUP

2 Marsham Street, London SW1P 4DF. Tel: 020 7035 4848.

Director General: Stephen Rimmer. Tel: 020 7035 1439.
National Crime Agency Programme Director: Vic Hogg. Tel: 020 7035 1852.
Police Powers & Protection Unit: Peter Edmundson. Tel: 020 7035 0897.

CRIME DIRECTORATE

Director, Crime: Jaec Samant. Tel: 020 7035 0443.
Senior Personal Secretary: Dina Maher. Tel: 020 7035 0413.

Heads of Units

Anti-Social Behaviour Unit: Mike Warren. Tel: 020 7035 6517.
Organised, Financial & E-Crime Unit: Chris Blairs. Tel: 020 7035 1576.
Violent & Youth Crime Prevention Unit: Justin Russell. Tel: 020 7035 1996.

DRUGS, ALCOHOL & COMMUNITY SAFETY DIRECTORATE

Director, Drugs, Alcohol & Community Safety: Mandie Campbell. Tel: 020 7035 0334.
Staff Officer: Janice Gosling. Tel: 020 70358345.

Heads of Units

Drugs Strategy Unit: David Oliver. Tel: 020 7035 0612.
Reducing Re-offending Unit: Sally Richards. Tel: 020 7035 0518.
Alcohol Strategy Unit: Diana Luchford. Tel: 020 7035 1825.
Community Safety Unit: Amobi Modu. Tel: 020 7035 1937.

POLICING DIRECTORATE

Director, Policing: Stephen Kershaw. Tel: 020 7035 1835.
Chief of Staff: Paul Rhodes. Tel: 020 7035 0382.

Heads of Units

Police Productivity Unit: Andrew Wren. Tel: 020 7035 1869.
Police Reform Unit: Ann-Marie Field. Tel: 020 7035 3128.
Public Order Unit: Sarah Severn. Tel: 020 7035 1793.
Local Policing & Criminal Justice Unit: Gus Jaspers. Tel: 020 7035 1929. (Also part of the Crime Directorate)

Strategic Centre for Serious Organised Crime & Police Protective Services Unit: Richard Riley. Tel: 020 7035 1824. (Also part of the Crime Directorate)

FINANCE & STRATEGY DIRECTORATE

Director, Finance & Strategy: Stephen Webb. Tel: 020 7035 0591.
Senior Personal Secretary: Esther Aryeetey. Tel: 020 7035 0592.

Heads of Units

Research & Analysis Unit: Amanda White. Tel: 020 7035 0261.
Group Finance Unit: Ziggy MacDonald. Tel: 020 7035 0082.
Strategy, Skills & Planning Unit: Julian Corner. Tel: 020 7035 0320.

CENTRE FOR APPLIED SCIENCE AND TECHNOLOGY (CAST)

Woodcock Hill, Sandridge, St Albans, Hertfordshire AL4 9HQ.

Tel: 01727 865051. Fax: 01727 816233.

Langhurst House, Langhurstwood Road, Horsham, West Sussex RH12 4WX.
Tel: 01403 213800. Fax: 01403 213827.

Information service tel: 01727 816400. Email: cast@homeoffice.gsi.gov.uk.

Website: www.homeoffice.gov.uk

Director: Rob Coleman.

Diary Manager: Mandy Church. Ext: 6261.

Assistant Directors

Strategic Engagement: David Williams. Ext: 5443.

Strategy & Plans: Jenny Stewart. Ext: 6300.

Operations: Michael Horner. Ext: 3888.

Chief Technical Officer: Steve Barber. Ext: 6350.

Capability Advisors

Contraband Detection: Prof Dick Lacey. Ext: 6330.

Crime Investigation: TBC.

Crime Prevention & Community Safety: TBC.

Identity Assurance: Marek Rejman-Greene. Ext: 6352.

Protective Security: TBC.

Public Order: TBC.

Surveillance: TBC.

Police Advisors

Senior Police Advisor: TBC.

Counter Terrorism: Det Supt Jim McBrierty. Ext: 6277.

Crime: TBC.

Uniformed Operations: Chief Insp Andy Mellowes. Ext: 6239.

CBRN & Olympics: Chief Insp Malcolm Peattie. Ext: 6282.

Previously known as the Home Office Scientific Development Branch, the Centre for Applied Science and Technology is a unique team of scientists and engineers providing expert advice, innovation and frontline support in the areas of policing and tackling crime, counter terrorism, border security and controlling immigration. CAST is the primary science and technology interface between Home Office ministers and policy-makers, frontline partners such as the police, and suppliers of science and technology.

RESEARCH, DEVELOPMENT AND STATISTICS

Chief Scientific Advisor: Professor Bernard Silverman.

PA: Ms Christina Goodwin. Tel: 020 7035 3345.

This group is responsible for the conduct and management of social science research and statistics relevant to crime reduction and policing.

RESEARCH & ANALYSIS UNIT (CPG)

Head of Unit: Amanda White. Tel: 020 7035 0261.

Programme Directors: Angelika Hibbert. Tel: 020 7035 3023, Robert Street. Tel: 020 7035 0412. Andy Feist. Tel: 020 7035 1710. Ian Williamson. Tel: 020 7035 3217.

HOME OFFICE STATISTICS

Chief Statistician & Head of Profession for Statistics: David Blunt. Tel: 020 7035 3402.

HM INSPECTORATE OF CONSTABULARY ENGLAND WALES AND NORTHERN IRELAND

HM Inspectorate of Constabulary, 6th Floor, Globe House, 89 Eccleston Square, London SW1V 1PN.

Tel: 020 3513 plus extension. Fax: 020 3513 0650.

Email: firstname.surname@hmic.gsi.gov.uk, unless otherwise shown.

Website: www.inspectors.homeoffice.gov.uk/hmic

HM Chief Inspector of Constabulary: Sir Denis O'Connor CBE QPM MA.

Executive PA: Rebecca Robinson. Ext: 0503.

Staff Officer: Katie Bays. Ext: 0502.

Chief Operating Officer: Steve Blake. Ext: 0513.

Head of Analysis & Performance: Lawrence Morris. Ext: 0517.

Executive PA: Priya Sudhakaran. Ext: 0522.

Head of Workforce Inspection & Diversity: Steve Corkerton. Ext: 0518.

Head of HR: Nick White. Ext: 0618.

HR Manager: Kate Gregory. Ext: 0547.

Email: katherine.gregory@hmic.gsi.gov.uk

Corporate Support: Jayashree Chellappa. Ext: 0532. Sangita Shah. Ext: 0586.

Enquiries. Ext: 0500.

Financial Advisor: Barry Coker. Ext: 0533.

Budget Manager: Peter Gorrod. Ext: 0546.

Enquiries. Ext: 0621.

Press Office. Ext: 0600.

Assistant Inspector of Constabulary: Jo Kaye QPM. Ext: 0516. Email: jo.kaye5@hmic.gsi.gov.uk Areas of responsibility: Crime and kindred matters, operations policing support service, terrorism, forensic, public order, ports and special branch, uniformed police and officer safety and international affairs.

Personal Secretary: Geraldine Bradley. Ext: 0505.

Staff Officers: Inspection Programme Manager, Forensic, Performance Management: Supt David Harris. Ext: 0550. Citizen Focus/Neighbourhood Policing: Chief Insp Julia Pink. Ext: 0577. Email: julia.pink3@hmic.gsi.gov.uk

PPAF Audits: Peter Brunswick. Ext: 0528.

Assistant Inspector of Constabulary: Peter Todd QPM MSc. Ext: 0520. Areas of responsibility: Criminal justice and joint inspection, business planning and change management, information management and technical services, PNC inspection, customer service and contact management.

Staff Officers: Information Management & Technical Services and PNC Audit & Inspection: Gordon Mackenzie. Ext: 0563. CJ Joint Inspection: Supt Paddy Craig. Ext: 0535.

Email: paddy.craig9@hmic.gsi.gov.uk. CAA: Supt Nick Budden. Ext: 0530. Support & Enquiries: Bridget West. Ext: 0617.

HM INSPECTORS OF CONSTABULARY

Dru Sharpling CBE. Bartlett House, 165a Birmingham Road, Bromsgrove, Worcestershire B61 0DJ. Email: dru.sharpling@hmic.gsi.gov.uk. Forces inspected: Avon and Somerset, Devon and Cornwall, Dorset, Dyfed-Powys, Gloucestershire, Gwent, North Wales, South Wales, Staffordshire, Warwickshire, West Mercia, West Midlands, Wiltshire. Senior Personal Secretary: Karen Aslett. Tel: 01527 882002. General Office. Tel: 01527 882000. Fax: 01527 882005.

Roger Baker QPM MBA MA. Unit 2, Wakefield Office Village, Fryers Way, Silkwood Park, Wakefield, West Yorkshire WF5 9TJ. Forces inspected: Cheshire, Cleveland, Cumbria, Durham, Greater Manchester, Humberside Lancashire, Merseyside, North Yorkshire, Northumbria, South Yorkshire, West Yorkshire. Senior Personal Secretary: Linda Bilson. Tel: 01924 237722. Fax: 01924 237705.

General Office. Tel: 01924 237700.

Zoe Billingham. 6th Floor, Globe House, 89 Eccleston Square, London SW1V 1PN. Forces inspected: Bedfordshire, Cambridgeshire, Derbyshire, Essex, Hampshire, Hertfordshire, Kent, Leicestershire, Lincolnshire, Norfolk, Northamptonshire, Nottinghamshire, Suffolk, Surrey, Sussex, Thames Valley. Senior Personal Secretary: Valerie Proots. Ext: 0507.

Bernard Hogan-Howe QPM MBA MA(Oxon) CCM1. 6th Floor, Globe House, 89 Eccleston Square, London SW1V 1PN. Forces inspected: Police Service of Northern Ireland, Metropolitan, City of London, British Transport Police, Civil Nuclear Constabulary, MOD Police and Guarding Agency, HM Revenue & Customs, Serious Organised Crime Agency. Undertaking national responsibilities and other force inspections otherwise unallocated. Assistant Inspector of Constabulary: Victor Towell MBA DipCrim(Cantab). Ext: 0515.

FORENSIC SCIENCE SERVICE LTD

**Trident Court, 2920 Solihull Parkway, Birmingham Business Park,
Birmingham B37 7YN. Tel: 0121 329 5200.**

The Forensic Science Service is a government-owned company.

Chairman: Mr Bill Griffiths. Tel: 0121 329 8594.
Chief Executive: Dr Simon Bennett. Tel: 0121 329 5242.
Executive Director UK/JS: Chris Hadkiss. Tel: 0207 160 4950.
Finance Director: Mr Richard Hewitt-Jones. Tel: 0121 329 8611.
Communications Director: Ms Kay Francis. Tel: 0121 329 8581.
Research Manager: Dr Gill Tully. Tel: 0121 329 5408.
AI/Chief Scientist: Mr Chris Howden. Tel: 0121 329 8587.
Chief Executive's/Corporate Office: Alison Fendley. Tel: 0121 329 5520.
Press Office: Tel: 0121 329 5225.

LABORATORIES

London: 109 Lambeth Road, London SE1 7LP.
Casework enquiries: Tel: 020 7160 4500.
Key Account Manager: Ms Rachael Green. Tel: 020 7160 4554.

Birmingham: Trident Court, 2920 Solihull Parkway, Birmingham, B37 7YN. Tel: 0121 329 5200.

Sample Reception. Ms Mary Cagney. Trident Court, 2920 Solihull Parkway, as above. Tel: 0121 329 5271.

Huntingdon: Christie Drive, Hinchbrook Park, Huntingdon, Cambridgeshire PE29 6NU. Tel: 01480 825000.
Key Account Manager: Dr Paul Yates. Tel: 01480 825080. *Duty officer (out of hours).* Pager: 07659 141014.

Wetherby: Sandbeck Way, Audby Lane, Wetherby, West Yorkshire LS22 7DN. Tel: 01937 548100.
Key Account Manager: Dr Mark Pearce. Tel: 01937 548110. **Out of hours.** Contact West Yorkshire Police Control Room. Tel: 01924 293952.

NORTHERN FIREARMS UNIT

Greater Manchester Police, Bradford Park, 3 Bank Street, Clayton, Manchester M11 4AA. Tel: 01257 224503.

FSS CUSTOMER TRAINING & DEVELOPMENT SERVICES

Skillsmark recognised provider of education and training programmes for the justice sector.

109 Lambeth Road, London SE1 7LP. Tel: 020 7230 6322.

SHEFFIELD

Department of Forensic Pathology & Legal Medicine, Watery Street, Sheffield S3 7ES. Tel: 0114 237 8721.

POLICE NATIONAL CBRN CENTRE

**NPIA, Leamington Road, Ryton-on-Dunsmore, Coventry CV8 3EN.
Tel: 02476 516333. Fax: 02476 826146.**

Website (accessible only via the PNN network): <https://polka.pnn.police.uk>

Head of Centre: Chief Supt Andrew Sigsworth. Tel: 02476 516213.

Email: andrew.sigsworth-cbrn@npiia.pnn.police.uk

Deputy Head of Centre/Head of Training: Supt Andrew Deegan. Tel: 02476 825955.

Email: andrew.deegan-cbrn@npiia.pnn.police.uk

Capabilities Manager: Chief Insp Ian Stubbs. Tel: 02476 516276.

Email: ian.stubbs-cbrn@npiia.pnn.police.uk

Business Manager: David Edwards. Tel: 02476 825962.

Email: david.edwards-cbrn@npiia.pnn.police.uk

Communications & Operations: Chief Insp Patricia Foy. Tel: 02476 516359.

Email: patricia.foy-cbrn@npiia.pnn.police.uk

Operations Centre. 24-hour hotline: 08450 006382. Email: cbrnopscentre@npiia.pnn.police.uk

Administration. Tel: 02476 516333. Email: cbrnadmin@npiia.pnn.police.uk

The Police National CBRN Centre is committed to meeting the threat of CBRN terrorism. It will achieve this through the delivery of comprehensive doctrine and tactics in a nationally recognised format; professionally designed and delivered training, sound procurement, and the effective co-ordination of national assets. The centre also provides advice and guidance on CBRN operational matters through the PN CBRN Operations Centre.

THE SERIOUS ORGANISED CRIME AGENCY (SOCA)

PO Box 8000, London SE11 5EN.

**Tel: 0370 496 7622 (24 hrs). SARS Helpdesk: 020 7238 8282. Recruitment Team:
0117 372 0000. Media Enquiries: 0870 268 8100. SOCA International & Interpol
UK National Central Bureau (NCB-24 hrs): 020 7238 8115.**

Website: www.soca.gov.uk

Chair: Sir Ian Andrews CBE TD.

Director General: Trevor Pearce QPM.

Executive Directors

Capability & Service Delivery: Malcolm Cornberg OBE.

Strategy & Prevention: Paul Evans.

Operational Delivery: Brad Jones.

SOCA tackles serious organised crime affecting the United Kingdom and its citizens and is the custodian of a large range of national and international capabilities. SOCA works to priorities set by the Home Secretary which currently includes Class A drugs, people smuggling and human trafficking, major gun crime, fraud, cyber crime and money laundering. SOCA works to bring serious criminals to justice and uses many other tactics to disrupt crime – to ensure it doesn't pay and to make it harder to commit.

SERIOUS FRAUD OFFICE

Elm House, 10-16 Elm Street, London WC1X 0BJ.

Tel: 020 7239 7272 (switchboard and enquiries); 020 7239 plus extension (direct lines). Fax: 020 7278 5721.

Director: Richard Alderman.

Chief Executive Officer: Philippa Williamson.

General Counsel: Vivian Robinson QC.

Head of External Communications: David Jones.

NATIONAL DOMESTIC EXTREMISM UNIT (NDEU)

PO Box 61701, London SW1H 0XN.

Tel: 0207 084 8576. Fax: 0207 084 8577.

Email: mailbox@nde.u.pnn.police.uk Website: www.ndeu.org.uk

The National Domestic Extremism Unit was formed in 2010, bringing together NPOIU, NDET and NETCU, with the aim of reducing, and where possible, removing the threat and criminality associated with domestic extremism in the United Kingdom, and working with police forces to ensure the facilitation of peaceful, lawful protest. The unit is responsible for gathering and collating intelligence on domestic extremism, co-ordinating police operations and investigations and acting as a crime prevention unit, supporting industry, academia and other organisations that have been or could be targeted by domestic extremists.

ACPO CRIMINAL RECORDS OFFICE

PO Box 481, Fareham, Hampshire PO14 9FS.

Tel: 01489 569800. Fax: 023 8074 5691.

Email: enquiries@acro.pnn.police.uk

Individual email: firstname.lastname@acro.pnn.police.uk

ACPO Director of Information: Ian Readhead. Tel: 023 8074 5143.

Head of ACRO: Det Supt Gary Linton. Tel: 01489 569804.

Senior Management Team: Michael McMullen. Tel: 01489 569800. Nicholas Apps. Tel: 01489 569514.

David McKinney. Tel: 01489 569800. Andrea Jackson. Tel: 01489 569803.

Finance Officer: Susan Francis. Tel: 01489 647391.

Media & Communications Officer: Lindsey Eudo-Mitchell. Tel: 023 8074 4635.

UK Central Authority for the Exchange of Criminal Records (UKCA-ECR). Tel: 01489 569805. Email: ukca@acro.pnn.police.uk

The ACPO Criminal Records Office (ACRO) provides operational support and guidance to the police service concerning legislation and policy on matters relating to criminal records held on the police national computer (PNC) and associated biometric data. ACRO also manages the UK Central Authority for the Exchange of Criminal Records (UKCA-ECR), which facilitates the exchange of criminal conviction information with other EU Member States.

REGIONAL ASSET RECOVERY TEAMS (RARTS)

Website: www.rart.gov.uk

The RARTs are multi-agency units staffed by investigators from regional police forces and HM Revenue and Customs. A CPS lawyer is attached to each team. The principal role of the RARTs is to conduct criminal confiscation investigations and criminal money-laundering investigations in support of drug-trafficking investigations at NIM Levels 2 & 3 and to conduct investigations into serious and organised crime by law enforcement agencies in their regions.

LONDON RART

(supporting law enforcement agencies within the City of London and the Metropolitan Police District)

Room 499, Victoria Block, New Scotland Yard, Broadway, London SW1H 0BG. Tel: 020 7230 6961.

Fax: 020 7230 2770.

Head: Terri Nicholson.

Deputy Head & Operational Team Leader: Det Insp Jeremy Tizard. Ext: 6932.

CPS Lawyer: Mr Deepak Singh. Tel: 020 7029 3996.

Team Leaders: Det Sgt J Schingler. Det Sgt P Ward.

NORTH EAST RART

(supporting law enforcement agencies within Cleveland, Durham, Humberside, Northumbria, North, South and West Yorkshire)

PO Box 229, Leeds LS15 8GX. Tel: 0113 260 7398. Fax: 0113 260 8760.

Head: Lisa Atkinson. Ext: 237.

Deputy Head & Operational Team Leader: Det Insp Amanda North. Ext: 234.

CPS Lawyer: Mr David Mattan. Ext: 250.

NORTH WEST RART

(supporting law enforcement agencies within Cheshire, Cumbria, Greater Manchester, Lancashire, Merseyside and North Wales)

c/o Lancashire Constabulary Headquarters, PO Box 77, Hutton, Preston PR4 5SB. Tel: 0870 757 3911.

Fax: 0870 757 3912.

Head: T/Supt Lee Halshead.

Deputy Head & Operational Team Leader: T/Det Insp Tim Dean.

CPS Lawyer: Miss K Greenwood.

WALES RART

(supporting law enforcement agencies within Dyfed-Powys, Gwent and South Wales)

PO Box 128, Bridgend CF31 3XP. Tel: 01656 310100. Fax: 01656 310105.

Head: Det Chief Insp Chris Dodd. Tel: 310103.

Deputy Head & Operational Team Leader: Mr Stuart Slyman. Tel: 310102.

CPS Lawyer: Mr Paul Oakley. Tel: 310112.

WEST MIDLANDS RART

(supporting law enforcement agencies within Staffordshire, Warwickshire, West Mercia and West Midlands)

Bradford Street Police Station, Highgate, Birmingham B12 0JB. Tel: 0121 251 2090. Fax: 0121 251 2182.

Head of West Midlands RART: Det Chief Insp Steven Reed.

Deputy Head & Operational Team Leader: Det Insp Christopher Berrow. Tel: 0121 251 2091.

CPS Lawyer: Mr Tony Baker. Tel: 0121 251 2114.

NATIONAL VIPER BUREAU

(Video Identification Parades Electronic Recording)

PO Box 9, Laburnum Road, Wakefield WF1 3QZ.

Tel: 01924 821330. Fax: 01924 821399.

Email: viper@westyorkshire.pnn.police.uk.

Email individuals: firstname.lastname@westyorkshire.pnn.police.uk.

Website: www.viper.police.uk

Director of Scientific Support: Det Supt Adam Nolan. Tel: 01924 208190.

Head of Imaging: Peter Burton. Tel: 01924 208088.

Bureau Manager: Wayne Collins. Tel: 01924 281354.

Database Manager: Emma Periman. Tel: 01924 821360.

Technical Supervisor: Steven Kenwright. Tel: 01924 821357.

Duty Supervisor: Tel: 01924 821355.

Finance & Administration. Tel: 01924 821320.

General Enquiries. Tel: 01924 821330.

The National VIPER Bureau supplies a managed video identification parade service to police forces throughout the UK via the PNN. VIPER specialises in applying advanced video editing techniques to obscure or replicate identifiable features in compliance with legislation. The managed service includes a fully supported IT infrastructure, training and development for users, and a dedicated team to maintain and enhance the volunteer database.

POLICE NATIONAL LEGAL DATABASE (PNLD)

Bishopgarth, Westfield Road, Wakefield WF1 3QZ.

Tel: 01924 208229. Fax: 01924 208212.

Email: pnld@westyorkshire.pnn.police.uk

Websites: www.pnld.co.uk (for internet PNLD subscriptions); www.askthe.police.uk (frequently asked questions database); www.pnsd.co.uk (statistics database).

Chair: Assistant Chief Constable John Parkinson.

Business Director: Ajaz Hussain.

Head of Department: Nigel P Hughes.

PNLD Manager: Robin Green.

PNLD provides two databases for all the forces and the public. One contains up-to-date law and procedure, the other answers over 700 of the questions which the police are most frequently asked. A third database is restricted to police forces and contains statistical information for use by analysts and performance managers.

CPS Sussex City Gates, 185 Dyke Road, Brighton BN3 1TL. Tel: 01273 765600. Fax: 01273 765605.
 DX: 149840 Hove 6.
Chief Crown Prosecutor: Jaswant Narwal. *Area Business Manager:* Sam Goddard.
 CPS Thames Valley Eaton Court, 112 Oxford Road, Reading RG1 7LL. Tel: 01189 513600. Fax: 01189 513666. DX: 40104 Reading.
Chief Crown Prosecutor: Baljit Ubhey. *Senior Area Business Manager:* Sarah Stinson (Temporary).
 CPS Warwickshire Rossmore House, 10 Newbold Terrace, Leamington Spa CV32 4EA. Tel: 01926 455000. Fax: 01926 455002/3. DX: 11881 Leamington Spa.
Chief Crown Prosecutor: Zafar Siddique. *Area Business Manager:* Shameem Akhtar.
 CPS West Mercia Artillery House, Heritage Way, Droitwich, Worcester WR9 8YB. Tel: 01905 825000. Fax: 01905 825100. DX: 179490 Droitwich 4.
Chief Crown Prosecutor: Colin Chapman. *Area Business Manager:* Ian Edmondson.
 CPS West Midlands Colmore Gate, 2 Colmore Row, Birmingham B3 2QA. Tel: 0121 262 1300. Fax: 0121 262 1500. DX: 719540 Birmingham 45.
Chief Crown Prosecutor: Harry Ireland. *Senior Area Business Manager:* Laurence Sutton.
 CPS West Yorkshire Jefferson House, 27 Park Place, Leeds LS1 2SZ. Tel: 0113 290 2700. Fax: 0113 290 2707. DX: 26435 Leeds Park Square.
Chief Crown Prosecutor: Neil Franklin. *Senior Area Business Manager:* Karen Wright.
 CPS Wiltshire Fox Talbot House, Belling Close, Malmesbury Road, Chippenham SN15 1BN. Tel: 01249 766100. Fax: 01249 766101. DX: 98644 Chippenham 2.
Chief Crown Prosecutor: Karen Harrold. *Area Business Manager:* Anne-Marie Lomax.

INDEPENDENT POLICE COMPLAINTS COMMISSION

90 High Holborn, London WC1V 6BH.
Tel: 0845 300 2002 (switchboard); 020 7166 plus extension (individuals).
Fax: 020 7404 0430.

Email: enquiries@ipcc.gsi.gov.uk

Website: www.ipcc.gov.uk

Interim Chair: Len Jackson. Tel: 01530 258751.
Deputy Chair: Deborah Glass. Ext: 3275.
Commission Secretary: Anna O'Rourke. Ext: 3179.
Chief Executive: Jane Furniss. Ext: 3075.
Private Secretary to the Chief Executive: Chris Simpson. Ext: 3175.

Commissioners

East: Rachel Cerfontyne. Tel: 01530 258741. (Bedfordshire, Cambridgeshire, Essex, Hertfordshire, Norfolk. Port of Felixstowe, Port of Tilbury, Suffolk, MOD.)
East Midlands: Amerdeep Somal. Tel: 01530 258741. (Derbyshire, Leicestershire, Lincolnshire, Northamptonshire, Nottinghamshire, Staffordshire.)
MPS & City of London: Deborah Glass. Ext: 3275.
North West: Naseem Malik. Tel: 0161 246 8551. (Cheshire, Cumbria, Greater Manchester, Lancashire, Merseyside, Port of Liverpool.)
South East: Mike Franklin. Ext: 3283. (Hampshire, Kent, Port of Dover, Surrey, Sussex, Thames Valley.)
South West: Rebecca Marsh. Tel: 029 2024 5403. (Avon & Somerset, Devon & Cornwall, Dorset, Gloucestershire, Port of Bristol, Port of Portland, West Mercia, Wiltshire, Civil Nuclear Constabulary, HMRC.)
Wales: Tom Davies OBE. Tel: 029 2024 5403. (Dyfed-Powys, Gwent, North Wales, South Wales, BTP, SOCA.)

West Midlands: Len Jackson. Tel: 01530 258751. (Warwickshire, West Midlands.)
Yorkshire: Nicholas Long. Tel: 0161 246 8551. (Cleveland, Durham, Humberside, North Yorkshire, Northumberland, Port of Tees & Hartlepool, South Yorkshire, West Yorkshire, UKBA.)
Non-Executive Commissioners: Jonathan Tross: Ruth Evans. Ext: 3237.
Director of Casework & Customer Service: David Knight. Tel: 0161 246 8505.
Director of Investigations: Moir Stewart. Ext: 01530 258750.
Director of Standards & Quality: Mike Benbow. Tel: 029 2024 5406.
Director of Business Services: Amanda Kelly. Ext: 3171.
Senior Investigators: Simon Cousins. Ext: 3110. John Cummins. Ext: 3049, Paul Davies. Tel: 029 2024 5444. Anzac Evans. Tel: 029 2024 5445. Mike Grant. Tel: 01530 258706. Peter Orr. Ext: 3170. Joseph Penrose. Tel: 01924 811510. Steve Reynolds. Ext: 3910. Amanda Rowe. Tel: 0161 246 8529.
Heads of Casework: David Ford. Tel: 029 2024 5473. John Paul Napier. Tel: 0161 246 8541. Maneer Asfar. Ext: 3201. Gillian Seager. Tel: 01530 258778.
Head of News: Charlotte Phillips. Ext: 3932.
Corporate News & Planning Press Officer: Neil Coyle. Ext: 3978.
Regional Communications Officers: Patricia Keville. Ext: 3130. (London & South East.) David Nicholson. Tel: 029 2024 5464. (Wales & South West.) Mark Pearson. Ext: 3239. (Central & Eastern England.) Ian Christon. Tel: 0161 246 8582. (North & North East.)
Young People & Communities Press Officer: Amy Wright. Ext: 3026.
Head of Research & Performance: Tom Bucke. Ext: 3151.
Head of Strategy & Communications: Sadie East. Ext: 3940.
Head of Finance: Mike Benson. Ext: 3135.
Head of Human Resources: Colin Woodward. Ext: 3292.
Head of IT Transformation: Bob Fox. Ext: 3166.
Head of Procurement & Estates: Javier Roig. Ext: 3050.
Head of Legal: David Emery. Ext: 3911.
Parliamentary Officer: Lianne Corris. Ext: 3185.

Cardiff Office: Unit 2, Eastern Business Park, Wern Fawr Lane, St Mellons, Cardiff CF3 5EA. Tel: 0845 300 2002.
Coatville Office: Independent House, Whitwick Business Park, Stenson Road, Coalville, Leicestershire LE67 4JP. Tel: 0845 300 2002.
Sale Office: 1st Floor Oaklands House, Washway Road, Sale M33 6FS. Tel: 0845 300 2002.
Wakefield Office: Evergreen House, Unit C, Cedar Court Office, Denby Dale Road, Calder Grove, Wakefield WF4 3DB. Tel: 0845 300 2002.

POLICE COMPLAINTS COMMISSIONER FOR SCOTLAND

Hamilton House, Hamilton Business Park, Caird Park, Hamilton ML3 0QA.

Freephone: 0800 178 5577.

Email: enquiries@pcc-scotland.org

Website: www.pcc-scotland.org

Police Complaints Commissioner for Scotland: Professor John McNeill.

Director: Ian Todd.

Head of Corporate Services: Lindsey McNeill.

Head of Complaints: Robin Johnston.

Communications Manager: Christine McAllister.

NATIONAL POLICING IMPROVEMENT AGENCY (NPIA)

Headquarters: 1st Floor Fry Building, 2 Marsham Street, London SW1P 4DF.

Tel: 0800 496 3322; 020 3113 7241 (press & media enquiries); 07827 309361 (out of hours).

Email: enquiries@npia.pnn.police.uk

Website: www.npia.police.uk

HEADQUARTERS

Chief Executive: TI/Chief Constable Nick Gargan.

PA: Tanya Brown. Tel: 020 3113 7213.

Staff Officer: Tom Hollick. Tel: 020 3113 7206.

Chair: Peter Holland CBE DL.

PA: Dianne Coombs. Tel: 020 3113 7239.

Staff Officer: Tom Park-Paul. Tel: 020 3113 7208.

CHIEF EXECUTIVE'S DIRECTORATE

Head of Secretariat & Policing Portfolio Unit: Anne Taylor. Tel: 020 3113 7238.

Head of Strategy & Transition Programme: Sean Byrne. Tel: 020 3113 7262.

POLICING, POLICY & PRACTICE

Chief Operating Officer: Deputy Chief Constable Paul Minton.

PA: Catriona Lang. Tel: 020 3113 7211.

Chief of Staff: Dave Wharton. Tel: 020 3113 7938.

PEOPLE & DEVELOPMENT

Director: Angela O'Connor.

PA: Jodi Allen. Tel: 020 3113 7212.

OPERATIONS AND INFORMATION & COMMUNICATION TECHNOLOGY & SCIENCE

Director: Tom McArthur.

PA: Varsha Natvar. Tel: 020 3113 7216.

RESOURCES

Director: David Horne.

PA: Fatcha Khanom. Tel: 020 3113 7215.

Established in April 2007 as a single national organisation to support effective policing, the NPIA is a non-departmental public body sponsored by the Home Office. It provides national services to support frontline policing such as the Police National Computer (PNC), the National DNA Database and the Police National Database (PND). The NPIA provides professional advice, training and tailored support to the police. It supports police forces and authorities in increasing cost-effectiveness to help protect the frontline at a time of shrinking budgets. Police-owned and led, the NPIA is governed by a tripartite board comprising the Association of Chief Police Officers (ACPO), the Association of Police Authorities (APA), the Home Office and independent members.

Note: As part of the coalition government's police reform agenda, announced in July 2010, the NPIA will be phased out in the coming years. Many of its functions will be subsumed into other bodies, including a new National Crime Agency. At the time of writing, the launch of the National Crime Agency is expected in 2013.

POLICE NEGOTIATING BOARD

Office of Manpower Economics, 6th Floor, Kingsgate House, 66-74 Victoria Street, London SW1E 6SW.

Tel: 020 7215 8101. Fax: 020 7215 4445.

Chair: Mr John Randall.

Deputy Chair: Professor Gillian Morris.

Independent Secretary: William Blase. All correspondence for the Board should be addressed to the Independent Secretary at the above address.

The Board, described in the Police Act 1996, is the forum for negotiations between an official side (*Secretary:* S Messenger, Local Government Employers, 3rd Floor, Local Government House, Smith Square, London SW1P 3HZ. Tel: 020 7187 7342) and a staff side (*Secretary:* Mr I Rennie, Police Federation of England & Wales, Federation House, Highbury Drive, Leatherhead, Surrey KT22 7UY. Tel: 01372 352022). Queries relating to one side or the other should be addressed in the first instance to the secretary of the side concerned.

CRIMINAL INJURIES

CRIMINAL INJURIES COMPENSATION AUTHORITY (CICA)

Tay House, 300 Bath Street, Glasgow G2 4LN. Tel: 0800 358 3601. Website: www.cica.gov.uk

Chief Executive: Carole Oatway.

Deputy Chief Executive/Director of Finance: Carole Lyons.

Director of Operations: George Connor.

Director of IT: Anthony Murphy.

Director of Regional Casework: Jackie Lockhart.

The government body responsible for administering the Criminal Injuries Compensation Scheme in England, Scotland and Wales, CICA provides a free service to victims of violent crime. It is part of the Ministry of Justice and also provides a service on behalf of the Scottish government.

TRIBUNALS SERVICE: CRIMINAL INJURIES COMPENSATION APPEALS PANEL

Third Floor, Wellington House, 134-136 Wellington Street, Glasgow G2 2XL. Tel: 0141 354 8555. Fax: 0141 354 8556. Website: www.cicap.gov.uk Email: enquiries-cicap@tribunals.gsi.gov.uk

Chairman of the Criminal Injuries Compensation Appeals Panel: Anthony Summers.

HM REVENUE AND CUSTOMS ENFORCEMENT & COMPLIANCE

HMRC 24-hour contact point: National Co-ordination Unit (NCU): PO Box 440, Ipswich IP4 1WB.

Tel: 0870 785 3600 (24 hrs). Fax: 0870 240 3738. Email: ncu@hmrc.gsi.gov.uk
Enforcement & Compliance: 100 Parliament Street, London SW1. (Headquarters of the Board of HMRC)

Director General Enforcement & Compliance: Mike Eland CB. *PA:* Gary Gatter. Tel: 020 7147 0716.
PS: Nicholas Sharp. Tel: 020 7147 0392. *DS:* Meisha Joseph. Tel: 020 7147 0320.

CRIMINAL INVESTIGATION DIRECTORATE

Director, Criminal Investigation: Roy Clark. Custom House, London. *Support Officer:* Phil Snowden.
Tel: 0870 785 7796. *PA:* Jodie Rayfield. Tel: 0870 785 7778. Fax: 0870 785 6830.

Director, Operations: Chris Harrison. Windsor House, Leeds. *Staff Officer:* Baljeet Kaur. Tel: 0161 827 0754. *Support Officer:* Lesley Lambert. Tel: 0870 785 4171. Fax: 0870 785 4135.

Deputy Director, Scotland and East: Rachel Button. City Gate East, Nottingham. *Support Officer:* Donna Farmer. Tel: 0870 785 8777. Fax: 0870 785 5101.

Deputy Director, West, Wales & Northern Ireland: Alan Lee. Ralli Quays, Manchester. *Support Officer:* Dave Smith. Tel: 0161 827 8626. *PA:* Kath Barker. Tel: 0161 827 0214. Fax: 0161 827 0484.

Deputy Director, London & South: Les Beaumont. Custom House, London. *Support Officer:* Greg Ironside. Tel: 0870 785 7594. Fax: 0870 785 6563.

Deputy Director, Specialist Teams: Duncan Stewart. Custom House, London. *Support Officer:* James Miller. Tel: 0870 785 7343. Fax: 0870 785 7860.

Director, Strategy, Planning & Professionalism: Euan Stewart. Custom House, London. *Support Officer:* Lewis Clark. Tel: 0870 785 7473. Fax: 0870 785 6830. *PA:* Audrey Brown. Tel: 0870 785 6893. Fax: 0870 785 6830.

Deputy Director, Strategy, Planning & Professionalism: Peter Robson. Custom House, London. *PA:* Sandy Ward. Tel: 0870 785 7335. Fax: 0870 785 6830.

Deputy Director, Strategy, Planning & Professionalism: Chris Pygall. Custom House, London. *Support Officer:* Helen Chard. Tel: 0870 785 7168. *PA:* Fay Rose-Blackwood. Tel: 0870 785 7876. Fax: 0870 785 6830.

Internal Criminal Investigations: *Internal Governance Criminal Investigations Unit Head:* Steve Timewell. 102-104 Farnham Road, Slough. Tel: 01753 826220. Linda Dorman. Tel: 07153 826228.

Criminal Investigation Communications Officer: Indrani Gardner. Custom House, London. Tel: 0870 785 7287. Fax: 0870 785 6830.

RISK & INTELLIGENCE

Custom House, Lower Thames Street, London EC3R 6EE unless otherwise stated.

Director (Risk & Intelligence Service): Mike Wells. 4E/14, 10 Parliament Street, London SW1A 2BQ.
Tel: 020 7147 3357. *Private Office:* Ann Gibbard. Tel: 020 7147 3356.

Deputy Director (Risk & Intelligence Service): Carol Mellor. Room W2/10. Tel: 0870 785 6804. **Private Office:** Jo Brown. Tel: 0870 785 7674. Claudette Campbell. Tel: 0870 785 6734.

Deputy Director (Head of Criminal Intelligence Group UK & overseas): Gordon Miller. Tel: 0870 785 6806/0141 555 3775. *Staff Officer:* Caroline MacLean. Tel: 0870 785 7740/0141 555 3775.

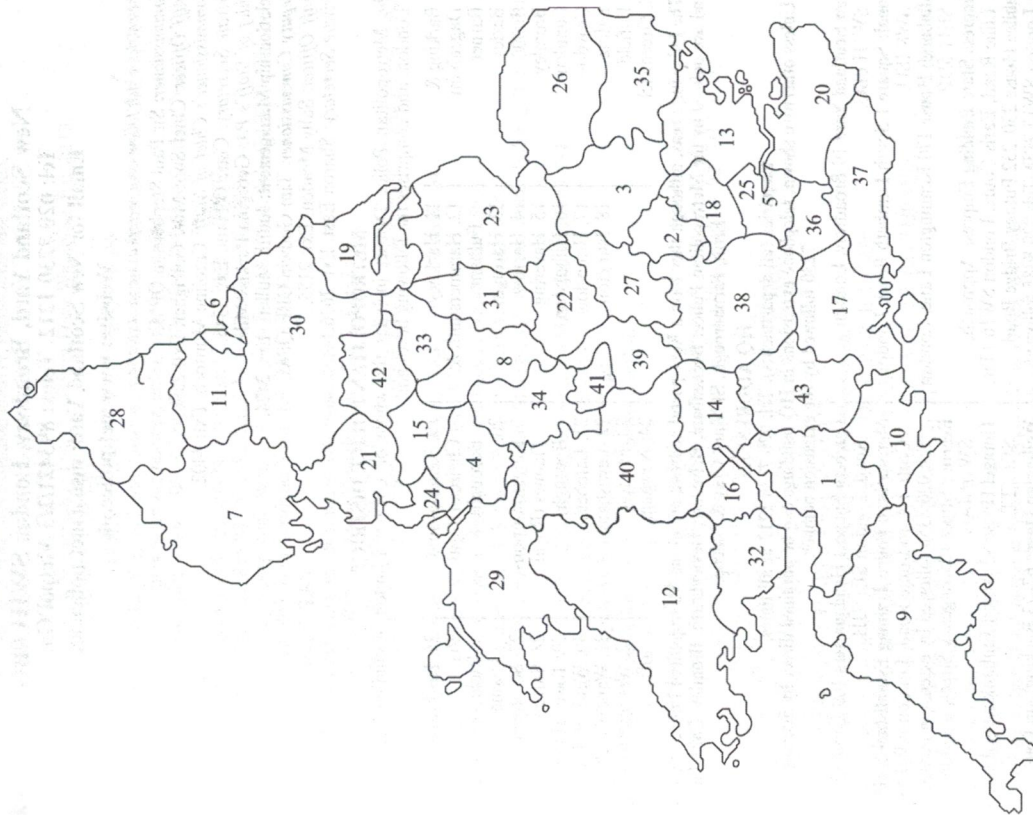
Assistant Director (Intelligence Operations & CHISOPS): Nick Burris. Tel: 0870 785 7099. *Staff Officer:* Rose Daly. Tel: 0870 785 7201.

Assistant Director (UK Relationships & Tasking and Co-ordination): Paul Golightly. Tel: 0870 785 7709. *Staff Officer:* Rachelle Ellenby. Tel: 0870 785 7245.

Assistant Director (Overseas Relationships & Bulk Intelligence Flows): Donna Morris. Tel: 0870 785 2209. *Staff Officer:* Elise Stillwell. Tel: 0870 785 2256.

Assistant Director (Financial & Civil Taxes): Tom Gardiner. Tel: 0870 785 3631.
Head of NCU & Information Management Unit: Julian Hurst. Haven House, PO Box 440, Ipswich IP4 1WB. Tel: 0870 785 3619.

MAP OF POLICE FORCES IN ENGLAND & WALES



1 Avon & Somerset 2 Bedfordshire 3 Cambridgeshire 4 Cheshire 5 City of London 6 Cleveland
7 Cumbria 8 Derbyshire 9 Devon and Cornwall 10 Dorset 11 Durham 12 Dyfed-Powys 13 Essex
14 Gloucestershire 15 Greater Manchester 16 Gwent 17 Hampshire 18 Hertfordshire 19 Humberside
20 Kent 21 Lancashire 22 Leicestershire 23 Lincolnshire 24 Merseyside 25 Metropolitan
26 Norfolk 27 Northamptonshire 28 Northumbria 29 North Wales 30 North Yorkshire 31 Nottinghamshire
32 South Wales 33 South Yorkshire 34 Staffordshire 35 Suffolk 36 Surrey 37 Sussex
38 Thames Valley 39 Warwickshire 40 West Mercia 41 West Midlands 42 West Yorkshire
43 Wiltshire

METROPOLITAN POLICE

New Scotland Yard, Broadway, London SW1H 0BG.

Tel: 020 7230 1212. Telex: 893421/2/3 Metpol Gn.

Email for New Scotland Yard: mso@met.police.uk

Website: www.met.police.uk

The entries which follow were correct as we went to print.

Commissioner: Sir Paul Stephenson QPM.

Staff Officer: Chief Supt Mike Gallagher. Ext: 2598.

Commissioner's Chief of Staff: Caroline Murdoch. Ext: 4402.

Private Secretary: Clare O'Hara. Ext: 2346.

Chief of Staff's PA: Georgina Purkiss-Miles.

Relationship Management: Judith Mullett. Ext: 2424.

Deputy Commissioner: Tim Godwin OBE QPM.

Staff Officer: Sally Meaden. Ext: 2155.

Private Secretary: Sharon East. Ext: 2636.

METROPOLITAN POLICE DISTRICT

The Metropolitan Police District includes the whole of Greater London, excluding the City of London, and comprises the following boroughs:

1. Barking & Dagenham	11. Hackney	19. Kensington & Chelsea (Royal Borough)	25. Redbridge
2. Barnet	12. Hammersmith & Fulham	20. Kingston-upon-Thames (Royal Borough)	26. Richmond-upon-Thames
3. Bexley	13. Haringey	21. Lambeth	27. Southwark
4. Brent	14. Harrow	22. Lewisham	28. Sutton
5. Bromley	15. Havering	23. Merton	29. Tower Hamlets
6. Camden	16. Hillingdon	24. Newham	30. Waltham Forest
7. Croydon	17. Hounslow		31. Wandsworth
8. Ealing	18. Islington		32. Westminster (City of)
9. Enfield			
10. Greenwich			

The following areas, although they have a Kent postal address, are in the Metropolitan Police District and are policed by the Metropolitan Police: Beckenham, Belvedere, Bexleyheath, Bromley, Chislehurst, Erith, Farnborough, St Mary Cray & Sidcup.

HQ ADDRESSES

Enquiries (all departments). Tel: 020 7230 1212 at all times.

Unless otherwise shown, telephone extensions in HQ buildings can be obtained direct by dialling 020 7230 followed by the extension number.

New Scotland Yard 10 Broadway, London SW1H 0BG.	Lambeth Support Headquarters 109 Lambeth Road, London SE1 7JH.
Cobalt Square 1 South Lambeth Road, London SW8 1SU.	Metropolitan Police Training Establishment (Peel Centre) Aerodrome Road, London NW9 5JE.
Edinburgh House 170 Kennington Lane, London SE11 5DP.	Tel: 020 8358 followed by extension number.
Empress State Building Empress Approach, Lillie Road, Earls Court, London SW16 1TR.	Regency Street 105 Regency Street, London SW1P 4AN.
Jubilee House 230-232 Putney Bridge Road, London SW15 2PD.	Tintagel House 92 Albert Embankment, London SE1 7TT.
	Wellington House 67-73 Buckingham Gate, London SW1E 6BE.

CENTRAL SERVICES

COMMISSIONER'S PRIVATE OFFICE AND CHIEF OF STAFF
Tel: 020 7230 plus extension number, unless otherwise stated.

Commissioner: Sir Paul Stephenson QPM.

Staff Officer: Chief Supt Mike Gallagher. Ext: 2598.

Commissioner's Chief of Staff: Caroline Murdoch. Ext: 4402.

Chief of Staff's PA: Georgina Purkiss-Miles.

Private Secretary: Clare O'Hara. Ext: 2346.

Government Affairs: Judith Mullett. Ext: 2424.

Deputy Commissioner: Tim Godwin OBE QPM.

Staff Officer: Sally Meaden. Ext: 2155.

Private Secretary: Sharon East. Ext: 2636.

METROPOLITAN POLICE

DIVERSITY AND CITIZEN'S FOCUS DIRECTORATE

Tel: 020 7161 plus extension number, unless otherwise stated.

Staff Officer: Insp David Antoine. Ext: 4963.

Head of Business Process & Performance: Det Chief Supt Dave Whitmore. Ext: 0118.

Head of Delivery: David Skelton. Ext: 3061.

DIRECTORATE OF INFORMATION

Edinburgh House, 170 Kennington Lane, London SE11 5DP, unless otherwise stated. Tel: 020 7091 7230 5000.

Director of Information: Ailsa Beaton BSc CEng FBCS OBE. Rm 808 New Scotland Yard. Tel: 020 7091 7230 5000.

Senior Staff Officer: Julia Ward. Rm 809 New Scotland Yard. Tel: 020 7230 3334.

Staff Officer: Rob Mathews. Rm 809 New Scotland Yard. Tel: 020 7230 3335.

Staff Officer ACPO: Chief Insp Nick Barker. Rm 809 New Scotland Yard. Tel: 020 7230 3334.

PA: Mia Klasson. Rm 809, New Scotland Yard. Tel: 020 7230 3333.

DOI 1 SERVICE DELIVERY

Tel: 020 7091 plus extension number, unless otherwise stated.

Group Director, Service Delivery: Steve Farquharson MBCS. Ext: 5100.

Private Office Manager: Avril Park. Ext: 5201.

Deputy Director, Head of Strategy, Planning & Process & Records Management: Kevin Noble-Gresley. Ext: 5386.

Head of Telephony, Mobile & Network Services: Paul Cripps. Tel: 020 8649 3645.

Head of National Applications: Jak Tourabaly. Ext: 5724.

Head of Infrastructure & General Applications: Veronica Alexander. Ext: 5017.

Head of Corporate Applications & Service Change: Siobhan Kane. Ext: 5424.

Head of Performance Information Bureau: Carol MacDonald. Empress State Building. Tel: 020 7161 3426.

Head of Customer Service: David Sims. Empress State Building. Tel: 020 7161 3345.

C&C User Service: Chief Supt Peter Goulding. Ext: 0814.

DOI 2 SECURITY, STANDARD & ARCHITECTURE

Tel: 020 7091 plus extension number, unless otherwise stated.

Group Director, SSA: Andrew Watson. Ext: 5200.

Private Office Manager: Sylvia Moore. Ext: 5309.

Head of Information Compliance: Robert Farley. Ext: 5171.

Head of Public Access Office: Merilynne Davies. Empress State Building. Tel: 020 7161 3554.

Head of Quality Assurance: Dave Horn. Ext: 5261.

Head of Enterprise Architecture Practice: Trevor Hall. Ext: 5815.

Head of Strategic & Emerging Technologies: Clive Kitcatt. Ext: 5590.

Head of GIS Services: Trevor Adams. Ext: 3404.

DOI 3 BUSINESS SYSTEMS & INTEGRATION

Tel: 020 7091 plus extension number, unless otherwise stated.

Group Director, Business Systems & Integration: David Wish. Ext: 5300.

Private Office Manager: Carol Barrett MIPA. Ext: 5301.

Intelligence: Steve Kearney. Room 1209, New Scotland Yard. Tel: 020 7230 9895.

Operational Policing Systems: Simon Davies. Ext: 5142.

Solution Centre: Simon Hill. Ext: 5067.

Command & Control: Nigel Lee. Ext: 5892.

Data Quality: Nick Crouch. Ext: 5135.

ICT Infrastructure Development & Estates Support: Roger Saint. Ext: 5466.

Secure Services: Brian Douglas. Rm 852, New Scotland Yard. Tel: 020 7230 3679.

DOI 5 BUSINESS COMMERCIAL & IT TRAINING

Group Director Business Commercial & IT Training: Tom Conway. Ext: 5500.

Private Office Manager: Teresa Bateman. Ext: 5501.

Head of ICT Professionalism: John Stokes. Ext: 0943.

AlBusiness Group Finance Manager (Finance & Resources): Phil Smith. Ext: 5817.

Head of Accommodation Projects: John Kittles. Ext: 5678.

Head of IT Training School: Mrs Chris Brooks. Farrow House, Colindeep Lane, Hendon, London NW9 6HF. Tel: 020 8358 1900.

Head of SMT Support: Dawn Hudson. Ext: 5006.

Head of Contract & Supplier Management: Chris Nason. Ext: 5382.

Head of Strategic Resource Management: Peter Baker. Ext: 5804.

Head of Retained Organisation: Yolande Young. Ext: 5371.

DOI 6 STRATEGY, PERFORMANCE & DEMAND

Tel: 020 7091 plus extension number, unless otherwise stated.

Group Director, SPD: Patrick Phillips. Ext: 5999.

Private Office Manager: David Weir. Ext: 5802.

Programme Management Office: Nikki Lee. Ext: 5986.

Benefits Team: Kirsten Mitchinson. Ext: 5885.

Marketing & Communications Office: Angela Lawrence. Ext: 5310.

Improving Police Information: John Redmond. 20th Floor, Empress State Building. Tel: 020 7161 5451.

Relationship Managers: TP Dawn Burroughs. Ext: 5631. TP Mark McLeod. Ext: 5929.

SCD/DPA/DPS/DLS Dave Munby. Ext: 5841. SO Mark Barter. Ext: 5039. COHR/DoR Mike

Boyles. Ext: 5579.

Head of Demand Management: Vacant.

Head of Operations ICT Team: Steve Whatson. 4th Floor, 1 Cam Road, Stratford E15 2SY. Tel: 020 8217

9910.

Head of DoI Performance Management: Bob King BSc CEng MIET. Ext: 5324.

Head of Strategy Co-ordination: Tony Williams MSc MBSC CIP MIAP. Ext: 5776.

Head of Operational Technology (OT): Stuart Ibbotson BSc CEng FIET. Olwen House, 8-20 Loman

Street, London SE1 0EH. Tel: 020 7230 1465.

Head of Digital & Electronics Forensic Services (DEFS): Mark Stokes MIET MBSC. 40-42 Newlands

Park, Sydenham, London SE26 5NF. Tel: 020 7230 0051.

DIRECTORATE OF PROFESSIONAL STANDARDS

Tel: 020 7230 plus extension number, unless otherwise stated.

Director Professional Standards: Commander Mark Simmons. Ext: 2835.

Staff Officers: Insp Nick Preston. Ext: 7908. Sgt Fiona McGrath. Ext: 0813.

P4: Shama Hancox. Ext: 7325.

OCU Commander: Det Chief Supt Richard Heselden. Tel: 020 8785 8742.

Business Manager: Marina Zarvou. Tel: 020 8785 8284.

DIRECTORATE OF LEGAL SERVICES

First Floor, Victoria Block, New Scotland Yard.

Director: E B Solomons.

Assistant Directors: G Morgan LLB; N F Saleh LLB; S D M Burrows BA; Mrs F Oliffe.

Senior Lawyers: J C Bergin BSc; S A Bird LLB; N Brannigan LLB; G M Carey-Yard LLB;

S Castiglione LLB; S E C Catchside BA; A Cunningham BA; A J Fairbrother LLB; T Fowler LLB;

L M Gluck LLB; S Heron LLB; J Hickman BA; M Jones LLB; J M Leonard BSc; E McCallerty

LLB; D McCahon BA; J R Morris BA MA; N Pierce BA; G Rai BA; S M Royan BA; R J Skipper

LLB; M A Spanton LLB; S Winfield LLB.

Lawyers: R W Baker LLB; R A Barnes BA; D Blay BA; C A Boehn LLB; V Cooper LLB Law

(Special); A E Coultas BA; H A Darr LLB; M F Davis BA; E L Haraway LLB; M T Knowles BA; J

Lloyd BA; P D Loose BA; P P S Mandair BA; S I Moxom; J M O'Dwyer LLB; A E Peacock BA; Z L

Roberts LLB; E Scott LLB; V C Spencer LLB; T A Tuffnor LLB; T J Wisbey LLB; J M Wright BA.

Legal Executives: S A Gilchrist FlntLex; D Z Senior FlntLex; L J Simpson FlntLex; W P Sung.

DPA DIRECTORATE OF PUBLIC AFFAIRS

Tel: 020 7230 plus extension number, unless otherwise stated.

Director of Public Affairs & Internal Communication: Dick Fedorcio OBE. Ext: 2691.

Personal Secretary: Teresa Want. Ext: 3272.

Deputy Director of Public Affairs: Chris Webb. Ext: 2675.

Assistant Director, Chief Press Officer: Ed Stearns. Ext: 2475.

Assistant Director, Head of Internal Communication: Jim O'Donnell. Ext: 9750.

Assistant Director, Head of Publicity: Stephanie Day. Ext: 0940.

E-Comms: Senior Information Officer: James Nadin. Ext: 3729.

PRESS OFFICES

Territorial Policing (Westminster Press Office): Senior Information Officer: Bernadette Ford. Tel: 020

7321 9056.

West London: Senior Information Officer: Vish Patel. Tel: 020 8358 0394.

South London: Senior Information Officer: Kate Campbell. Tel: 020 8284 5164.

East London: Senior Information Officer: Caroline Taylor. Tel: 020 8345 4370.

Specialist Operations Press Desk: Senior Information Officer: Sara Cheesley. Ext: 4094.

Specialist Crime Press Desk: Senior Information Officer: Lucy Inett. Ext: 3670.

Central Operations Press Desk: Senior Information Officer: Sam Harris. Ext: 1302.

Corporate Press Desk: Senior Information Officer: Ruth Shulver. Ext: 2316.

Community Engagement Desk: Senior Information Officer: Alastair Campbell. Ext: 7941.

Business Unit: Nigel Parsons. Ext: 2209.

Publicity Branch: Senior Information Officer: Minaxi Patel. Ext: 3509.

SPECIALIST OPERATIONS DEPARTMENT

Tel: 020 7230 plus extension number, unless otherwise stated.

Assistant Commissioner: Specialist Operations has pan London responsibility for security and protection matters that cannot effectively be dealt with territorially: this may be because of the high degree of specialism required; lack of relevance of territorial boundaries; scale; or the national nature of the functions.

Assistant Commissioner: John Yates QPM.

Staff Officers: T/Det Supt Kevin Southworth. Ext: 4051. Det Insp Mike Mabberley. Ext: 1328.

Private Secretaries: Miss Karen Boorman. Ext: 1821. Miss Norah Healy. Ext: 3967.

SUPPORT BRANCH**SPECIALIST OPERATIONS HEADQUARTERS**

Tel: 020 7230 plus extension number, unless otherwise stated.

Director of Business Services: Brian Sweeting. Ext: 2970.

Senior Finance Manager: Stephanie O'Sullivan. Ext: 3092.

Senior Resources Manager: Martin Etherington. Ext: 3428.

Strategic Development Unit: Supt Dave Johnston. Tel: 020 7085 8740. *Senior Performance Analyst:*

Graeme Keeling. Ext: 5713.

SO Careers Consultancy: Ext: 3030.

SECURITY, ROYALTY & PERSONAL PROTECTION & CHANGE MANAGEMENT**DIRECTORATE**

Tel: 020 7230 plus extension number, unless otherwise stated.

Deputy Assistant Commissioner: Janet Williams.

Staff Officer: Det Insp Kevin Williams. Ext: 6800.

P4: Tracey Johnson. Room 558 V, New Scotland Yard. Ext: 6801.

SPECIAL OPERATIONS - PROTECTIVE SECURITY

Room 568, Victoria Block, New Scotland Yard. Tel: 020 7230 plus extension number, unless otherwise

stated.

Commander: Michael Wood.

Staff Officer: T/Sgt Victoria Kneale. Ext: 3324.

P4: Jenny Russell. Ext: 4372.

SO17 PALACE OF WESTMINSTER

1 Canon Row, London SW1A 2JN.

Security Control Room. Tel (24 hrs): 020 7219 5311 ext 27267.

Police Operations Office. Tel: 020 7219 5350 ext 47264.

OCU Commander: Chief Supt Ed Bateman. Tel: 020 7219 5431 ext 47258.

P4: Tel: 020 7219 5987 ext 47254.

Deputy to OCU Commander (Operations): Supt Neil Vyse. Tel: 020 7219 5574 ext 47270.

SO18 AVIATION SECURITY

OCU Commander: Vacant.

SO20 CT PROTECTIVE SECURITY

OCU Commander: Det Chief Supt Mike McDonagh.

ROYALTY & SPECIALIST PROTECTION COMMAND

Responsible for Royalty & Specialist Protection (SO14) and SO1 protection.

Tel: 020 8721 plus extension number, unless otherwise stated.

Commander: Peter Loughborough QPM. Ext: 5212.

Staff Officer: Det Insp John Brunsden. Ext: 5211.

Personal Secretary: June Lovelock. Ext: 5212.

SO1 SPECIALIST PROTECTION

Tel: 020 7230 plus extension number, unless otherwise stated.

OCU Commander: Det Chief Supt Bob Sait. Ext: 6001.

Staff Officer: Det Insp Hazel Elliott. Ext: 6210.

P4: Katrina Burke. Ext: 6207.

Prime Minister's Protection Olympics/Events: Det Supt Phillip Jordan. Ext: 6205.

Operations: Det Supt Adrian Howles. Ext: 6206.

Business Operations & Management: Det Chief Insp David Harper. Ext: 5719.

Continuous Improvement: Det Chief Insp Andy Hedley-Smith. Ext: 5697.

Training: Det Insp Andy Kearns. Ext: 3849.

Operations Command Centre 24 Hours: Ground Floor, Victoria Block, New Scotland Yard.

SO6 DIPLOMATIC PROTECTION

OCU Commander: Chief Supt Andy Tarrant.

SO14 ROYALTY PROTECTION DEPARTMENT

Tel: 020 8721 plus extension number, unless otherwise stated.

OCU Commander: Chief Supt Des Stout. Ext: 5205.

Staff Officers: Sgt Jim Cook. Ext: 5222, Sheena Horbury. Ext: 5221.
Close Protection: Supt Mick Woods. Tel: 020 8247 7754.
Residential Protection: Supt Sean Walters. c/o Police Lodge, Buckingham Palace, London SW1A 1AA. Ext: 5203.

24 Hour Control Room. Tel: 020 7321 7800/020 8721 8363.

SO15 COUNTER TERRORISM COMMAND

Tel: 020 7230 plus extension number, unless otherwise stated.

Initial Response Co-ordinator Cell (24 Hour Reserve Facility). Ext: 9015.

Deputy Assistant Commissioner: Stuart Osborne.

Senior National Co-ordinator: Room 1517, New Scotland Yard. Ext: 2310.

Staff Officer: Det Insp Gareth Rees. Ext: 2444.

PA: Jo Groom. Ext: 2444.

Commander: Stephen Kavanagh. Head of SO15 Counter Terrorism Command, Room 1515, New Scotland Yard. Ext: 2302.

Det Chief Superintendent (Investigations): Clive Timmons. Ext: (6)3012.

Det Chief Superintendent (Intelligence): Lucy Woolcombe. Ext: (6)9732.

Det Chief Superintendent (Community & Partnerships): Stephanie Roberts. Ext: (6)0158.

Det Chief Superintendent (Business & Continuous Improvement): Alan Mitchell. Ext: (6)3717.

CENTRAL OPERATIONS

Tel: 020 7230 plus extension number, unless otherwise stated.

Assistant Commissioner: Lynne Owens QPM MA. Room 1007, New Scotland Yard.

Personal Secretary: Mini Jaideep. Ext: 4048.

Staff Officers: Chief Insp Pippa Mills. Ext: 2339. Insp Andy Walker. Ext: 2420.

Deputy Assistant Commissioner: Rose Fitzpatrick QPM. Room 502, Tower Block, New Scotland Yard.

Staff Officer: Cathy Waller. Ext: (6)0926.

Personal Secretary: Alison Gormley. Ext: (6)0923.

CO1 HQ Head of Business Services: Bev Butterworth. Room 502, Tower Block, New Scotland Yard.

Staff Officer: Denys Rees. Ext: (6)2127.

SPECIALIST FIREARMS AND ROADS POLICING

Tel: 020 7230 plus extension number, unless otherwise stated.

Commander: Jerry Savill. Room 573, Victoria Block, New Scotland Yard.

Staff Officers: PC Sara Telford. Ext: (6)0584. PS Dan Adams. Ext: (6)7163.

PUBLIC ORDER & OPERATIONAL SUPPORT

Tel: 020 7230 plus extension number, unless otherwise stated.

Commander: Robert Broadhurst QPM. Room 536, Tower Block, New Scotland Yard.

Staff Officer: Insp Ross Cook. Ext: (6)4332.

Personal Secretary: Sheila Perry. Ext: (6)4797.

OLYMPIC AND PARALYMPIC POLICING COORDINATION

17th Floor, 1 Churchill Place, London E14 5LN. Tel: 020 8217 plus extension number.

Assistant Commissioner: Chris Allison, National Olympic Security Co-ordinator. Room 534, Tower Block, New Scotland Yard.

Staff Officer: PS Louise Forsyth. Ext: (6)0541.

Personal Secretary: Kate French. Ext: (6)2488.

Commander: Richard Morris.

Staff Officer: A/Insp Bill Scott. Ext: (7)59932.

Personal Secretary: Alison Collins. Ext: (7)59928.

CO1 BUSINESS CO-ORDINATION AND IMPROVEMENT TEAM

Tel: 020 7230 plus extension number, unless otherwise stated.

Head: Supt Iestyn Prosser. Ext: (6)1388.

CO3 EMERGENCY PREPAREDNESS

9th floor, New Scotland Yard. Tel: 020 7230 plus extension number, unless otherwise stated.

OCU Commander: Chief Supt Scott Wilson. Ext: (6)1427.

Deputy OCU Commander: Supt Alan King. Tel: 020 7161 1272.

CO3(1) Emergency Procedures

Chief Insp Graham Stokes. Ext: 2976.

CO3(2) Business Continuity Management

Malcolm Fuller. Ext: (6)4193.

Chief Insp Tim Mariason. Ext: 0980.

CO3(3) London Resilience Partnership

Chief Insp Graham Stokes. Ext: 2976.

CO3(4) CBRN Policy & Co-ordination

Supt Alan King. Tel: 020 7161 1272.

Chief Insp Mark Scouler. Ext: (6)7132.

CO5 FIREARMS COMMAND UNIT

9th Floor, Tintagel House, 92 Albert Embankment, London SE1 7TT. Tel: 020 7230 (6)5818/(6)5828.

OCU Commander: Chief Supt Alistair Sutherland. Ext: (6)5568.

Staff Officer: Insp Ronnie Whelan. Ext: (6)5319.

Det Chief Inspector Operations: Ext: (6)5224.

Strategic Firearms Commanders: Ext: (6)5828.

Olympics Firearms Planning: Ext: (6)5208; (6)5542.

Chief Insp Martin Rush. Ext: (6)5853.

Insp Barry Murphy. Ext: (6)5167.

CO11 PUBLIC ORDER & OPERATIONAL SUPPORT OCU

7th Floor, New Scotland Yard. Tel: 020 7230 plus extension number, unless otherwise stated.

OCU Commander: Chief Supt Peter Terry. Ext: 4499.

Staff Officer: Jenny Stawman. Ext: 3064.

Specialist Support: Supt Julia Pendry. Ext: 3384.

Operations: Supt David Harshorn. Ext: 2024.

Support: Supt Roger Gomm. Ext: 2924.

CO11(2) Public Order Training

Metropolitan Police Specialist Training Centre, off Mark Lane, Denton, Gravesend, Kent DA12 2HN.

Tel: 020 8217 7676.

Chief Insp Dean Higgins. Tel: 020 8217 7681.

CO11(3) Mounted Branch

Mounted Training Establishment, Imber Court, Ember Lane, East Molesey, Surrey KT8 0BT. Tel: 020 8247 5480.

Chief Insp Bob Barker. Tel: 020 7230 4494.

CO11(7) Dog Support Unit

Dog Training Establishment, Layhams Road, Keston, Kent BR2 6AR. Tel: 020 8649 1661.

Chief Insp David Cooper. Tel: 020 8247 8585.

Operations Office. Tel: 020 8247 8585.

Out of hours: DSU Duty Officer. Tel: 07774 228156.

CO11(8) Marine Policing Unit

Wapping Police Station, 98 Wapping High Street, London E1W 2NE.

Chief Insp Derek Caterer. Tel: 020 7275 4402.

CO11(9) Air Support Unit

Lippitts Hill Camp, Church Lane, Loughton, Essex IG10 4AL.

Insp Whitelaw. Tel: 020 8345 4803.

CO15 TRAFFIC OCU

6th Floor, Empress State Building. Tel: 020 7161 plus extension number, unless otherwise stated.

OCU Commander: Chief Supt David Snelling.

Staff Officer: Sgt Russ Fenwick. Ext: 1114.

PA: Sarah Carter. Ext: 1115.

Superintendent Crime: Det Supt John Hollands.

Staff Officer: Ext: 1115.

Centralised Operations Office. Ext: 1191.

Roads Policing Policy Office. Ext: 1194.

Police Collisions. Ext: 1193.

Partnership. Ext: 1195.

Resources. Ext: 1197.

Finance. Ext: 1198.

Criminal Networks Team. Ext: 1186.

Management Information Unit. Ext: 1192.

CO16 TRAFFIC CRIMINAL JUSTICE

Correspondence address: PO Box 510, London DA15 0BG. Tel: 020 7230 0565 (collisions and police camera cases). Tel: 020 7230 1199 (fixed penalty notices, penalty notices for disorder and safety process reports).

OCU Commander: I Kemp. Ext: (6)1314.

Senior CJU Manager: Mr D Vidgeon. Ext: (6)1334.

Senior Operations Manager: Mr J Plant. Ext: (6)1333.

Senior HR Advisor: R Callegari. Ext: (6)1043.

Partnership: Chief Insp K Botting. Ext: (6)1003.

Finance Manager: S Gubbins. Ext: (6)1437.

Diversity & Training Manager: Mrs A Giles. Ext: (6)7246.
Business Support: Mrs J McBryne. Ext: (6)0709.
Serious Case Work Unit: Serious & Fatal Collisions: Mr R Lynn. Ext: (6)5041.
South East Region: L Rompki. Ext: 9744. (Bexley, Bromley, Croydon, Lambeth, Lewisham, Greenwich, Southwark, Sutton.)
South West Region: Mrs S Hudson. Ext: 7359. (Ealing, Hammersmith, Hounslow, Kensington & Chelsea, Kingston-upon-Thames, Merton, Richmond-upon-Thames, Wandsworth.)
North East Region: Mr T Benton. Ext: 1075. (Barking & Dagenham, Hackney, Haringey, Havering, Newham, Redbridge, Tower Hamlets, Waltham Forest.)
North West Region: S Piper. Ext: 7448. (Barnet, Brent, Enfield, Haringey, Harrow, Hillingdon, Islington.)
Central Region & Civil Action Report Section: Miss S Rees. Ext: 1001. (Camden, Westminster & solicitors & insurance company requests.)
Safety Camera Offences Manager: Mrs J Snell. Ext: (6)1069.
FPNI/PND Operations Manager: Miss N Manson. Ext: (6)7457.
Camera Operations Manager: Vacant. Ext: (6)9865.
CO19 SPECIALIST FIREARMS COMMAND
74-78 Leman Street, London E1 8FU. Tel: 020 7275 plus extension number, unless otherwise stated.
 Chief Supt Bill Tillbrook. Ext: 3550.
Support: Supt Ian Chappell. Ext: 3550.
Operations: Chief Insp Neil Sharrman. Ext: 3513. Supt Mark Bird. Ext: 3502.
Citizen Focus: Chief Insp Rob Atkin. Ext: 3513.
Business & Development: Chief Insp Neil Evans. Ext: 4877.
Specialist Firearms Operations: Chief Insp Martin Hendy. Ext: 3530.
Reserve Desk (24 hrs): Ext: 3553/4/5.
Head of Training - MPSTC: Chief Insp Shaun Dowse. Tel: 020 8217 7639.
Firearms Policy Unit: Room 673, New Scotland Yard. Tel: 020 7230 3655/4045.
Firearms Enquiry Teams (licensing): Senior Manager Gary Smith. Tel: 020 7275 3589.
Central (Kensington): Tel: 020 8246 0839/0840.
West (Hendon): Tel: 020 8358 1471.
West (Kingston): Tel: 020 8247 5247.
East (Barking): Tel: 020 8345 4029.
South (Dulwich): Tel: 020 8284 6961.
CO20 TERRITORIAL SUPPORT GROUP
TSG HQ, 157 Larkhall Lane, Clapham, London SW4 6RE. Tel: 020 7230 plus extension number.
OCU Commander: Chief Supt Michael Johnson. Ext: (6)1845.
Staff Officer: PS Simon Pettifer. Ext: (6)1862.
PA: Vicki Kearnland. Ext: (6)1873.
Superintendents: Elaine Van-Orden. Ext: (6)1887. Roger Evans. Ext: (6)1900.
Staff Inspector: Simon Turner. Ext: (6)1855.
SHRA: Rob Walsh. Ext: (6)1864.
Band C: Tracey Drewell (Quality Performance & Review). Ext: (6)1874.
TSG 1
 Tel: 020 7321 plus extension number.
Chief Inspector: Chris Allmey. Ext: (4)9507.
Operations Inspector: John Murphy. Ext: (4)9506.
TSG 2
 Tel: 020 8733 plus extension number.
Chief Inspector: Mick Dod. Ext: (74)4947.
Operations Inspector: Joe Stokoe. Ext: (74)4922.
TSG 3
 Tel: 020 8345 plus extension number.
Chief Inspector: Robert Strong. Ext: (72)2502.
Operations Inspector: Jim Poulain. Ext: (72)2512.
TSG 4
 Tel: 020 8284 plus extension number.
Chief Inspector: Richard Woolford. Ext: (2)8224.
Operations Inspector: Kevin Dyer. Ext: (2)8223.
TSG 5
 Tel: 020 7230 plus extension number.
Chief Inspector: John Dale. Ext: (6)1934.
Operations Inspector: Adrian Elgstrand. Ext: (6)1903.

SPECIALIST CRIME DIRECTORATE

Individuals tel: 020 7230 plus extension number, unless otherwise stated.
Assistant Commissioner: Cressida Dick QPM. Room 1101, Tower Block, New Scotland Yard. Ext: 0341. Fax: 020 7230 4296.
Staff Officer: Insp Helen Cryer. Ext: 0479.
AC/PO Staff Officer: Jackie Smith. Ext: 0480.
PA: Sally Cox. Ext: 0341.
Deputy Assistant Commissioner: Sue Akers. Room 1130, Tower Block, New Scotland Yard. Ext: 2109.
Staff Officer: Chief Insp Stuart Palmer. Ext: 2110.
PA: Karen Kehoe. Ext: 2109.
SCD1 HOMICIDE & SERIOUS CRIME, SCD2 RAPE & SERIOUS SEXUAL OFFENCES, SCD5 CHILD ABUSE INVESTIGATION
Tel: 020 7230 plus extension number, unless otherwise stated.
Commander: Simon Foy. Ext: 1946.
Staff Officer: Insp Graham Jenkins. Ext: 3122.
PA: Christine Allison. Ext: 1931.
SCD1 OCU Commander: Det Chief Supt Hamish Campbell QPM. Ext: 4039.
SCD2 OCU Commander: Det Chief Supt Caroline Bates. Tel: 020 8721 4600.
SCD5 OCU Commander: Det Chief Supt Gordon Briggs. Tel: 020 7161 3835.
SCD4 DIRECTORATE OF FORENSIC SERVICES
Tel: 020 7230 plus extension number, unless otherwise stated.
Director: Gary Pugh BSc MSc CSci CChem MRSC OBE. Ext: 2529.
PA: Karen A Moye. Ext: 3204. Fax: 020 7230 9974.
Business Manager: David Wheeler AdvDip. Ext: 3564.
Finance & Resource Manager: Ruth Davies. Ext: 3642.
Head of Forensic Operations: David Lloyd. Ext: 9676.
Forensic Operations Manager (North East): Ken Mack. Tel: 020 7275 5111.
Forensic Operations Manager (North West): Patrick Griffin. Tel: 020 8358 1627.
Forensic Operations Manager (South East): Richard Deacon. Tel: 020 8284 7600.
Forensic Operations Manager (South West): Phil Kaye. Tel: 020 7230 3489. Mob: 07768 147094.
Head of Quality & Performance: Edward Bennett. Ext: 3489.
Head of Specialist Evidence Recovery & Imaging Services: Chris Porter BSc(Hons). Ext: 0350.
PA: Annie Donelan. Ext: 0304. Fax: 0314.
Head of Counter Terrorist Forensic Services: Roger Baldwin. Ext: 2759.
Head of Forensic Development: Karen Georgiou. Ext: 2750. Mob: 07767 383481.
Head of DNA Unit: Shazia Khan. Tel: 020 8649 2534.
Contracts Manager: Elaine Eastham. Tel: 020 7275 5123. Fax: 020 7275 5191.
Forensic Monitoring Unit: Office Manager: Ext: 6316.
SCD6 SPECIALIST & ECONOMIC CRIME, SCD7 SERIOUS & ORGANISED CRIME, SCD8 TRIDENT, SCD9 HUMAN EXPLOITATION & ORGANISED CRIME
Tel: 020 7230 plus extension number, unless otherwise stated.
Commander: Martin Hewitt. Ext: 4071.
PA: Marion Simeone. Ext: 4071.
Staff Officer: Det Insp Nick Bonomini. Ext: 3852.
SCD6 OCU Commander: Det Chief Supt Richard Martin. Ext: 7277.
SCD7 OCU Commander: Det Chief Supt Graham McNulty. Ext: 9532.
SCD8 OCU Commander: Det Chief Supt Stuart Cundy. Tel: 020 8785 8228.
SCD9 OCU Commander: Det Chief Supt Richard Martin. Ext: 7277.
SCD10 COVERT POLICING, SCD11 SURVEILLANCE, SCD14 COVERT POLICING STANDARDS UNIT
Tel: 020 7230 plus extension number, unless otherwise stated.
Commander: Peter Spindler. Ext: 2029.
Staff Officer: Insp Lisa Hurley. Ext: 2070.
PA: Donna Chapman. Ext: 1928. Diana Anthony. Ext: 1720.
SCD10 OCU Commander: Det Chief Supt Alastair Jeffrey. Ext: 2078.
SCD11 OCU Commander: Det Chief Supt Philip Williams. Ext: 0023.
SCD14 Head: Roger Critchell. Ext: 7116.
SCD3 SPECIALIST CRIME PREVENTION & PARTNERSHIP, SCD20 CRIME ACADEMY, SCD26 OPERATIONAL INFORMATION SERVICES
Tel: 020 7230 plus extension number, unless otherwise stated.
Commander: Allan Gibson. Ext: 3146.
Staff Officer: Det Chief Insp Mike Balcombe. Ext: 4052.
PA: Melanie Martin. Ext: 3467.

SCD3 Head: Michael Taylor. Ext: 4111.
 SCD20 OCU Commander: Det Chief Supt Steve Lovelock. Tel: 020 8358 1049.
 SCD26 Head: Graham Morris. Ext: 2987.
 CEC Production Manager. Ext: 2980.
 CEC/CRB Disclosure Manager. Ext: 3385.
 CEC Liaison Team Enquiries. Ext: 2002. Fax: 4862.
 Overseas Visitors Records Office (OVRO). Ext: 1222.
 Personal Security Group (PSG) Vetting Manager. Ext: 6862.
 Police National Computer (PNC) Bureau Manager. Ext: 3799.
 SCD12/15 BUSINESS SUPPORT
 Tel: 020 7230 plus extension number, unless otherwise stated.
 Director: Mark Thomson. Ext: 4306.
 PA: Nicola Delaney. Ext: 4125.
 SCD25 MPS INTELLIGENCE BUREAU, SCD27 INTELLIGENCE STANDARDS & SUPPORT,
 SCD30 OLYMPIC INTELLIGENCE CENTRE
 Tel: 020 7230 plus extension number, unless otherwise stated.
 Commander: Sue Wilkinson. Ext: 4310.
 Staff Officer: Laura May. Ext: 4310.
 SCD25 OCU Commander: Det Chief Supt Nick Dove. Ext: 8342.
 SCD27 Head: Tracy Dancy. Tel: 020 7161 2839.
 SCD30 Head. Tel: 020 7084 6686.

TERRITORIAL POLICING

Based at New Scotland Yard. Tel: 020 7230 plus extension number.

Assistant Commissioner Territorial Policing: Ian McPherson QPM MBA. Ext: 1613.
 Senior Personal Secretary: Henrietta Kamerling. Ext: 1613.
 Staff Officers: Poppy Walker. Ext: 1558. Insp Louise Puddefoot. Ext: 0951. PS Ben Clark. Ext: 9759.
 Deputy Assistant Commissioner Territorial Policing: to be confirmed.
 Personal Secretary: Lorraine Jones. Ext: 4048.
 Staff Officers: Chief Insp Dawn Morris. Ext: 2339. Sgt Steve Willers. Ext: 2420.
 Business Development Director for Territorial Policing: Mark Gilmartin. Ext: 0883.
 Staff Officer: Joanne Langridge. Ext: 4692.
 PA: Vacant. Ext: 1588.
 Chief Officer, MSC: Lorraine Woolley. Ext: 0947.
 Programme Director for TP Development: Nina Cope. Ext: 0394.
 Staff Officer: Insp Anita Godfrey. Ext: 3096.
 Head of Training Management for Territorial Policing: Lindsey Thornton. Ext: 2218.

Based at Territorial Policing HQ, Victoria Embankment. Tel: 020 7321 plus extension number.

Commander Crime & Customer Strategy: Steve Rodhouse. Ext: 7300.
 PA: Susan Farley. Ext: 9013.
 Staff Officer: Insp Guy Wilson. Ext: 9022. Fax: 7050.
 Commander Criminal Justice: Nick Bracken. Ext: 7006.
 PA: Marilyn Tester. Ext: 7244.
 Staff Officer: Insp Paul Lockyer. Ext: 7242.
 Commander (City of Westminster): Simon Bray. Ext: 8209.
 Staff Officer: Insp Victoria Machin. Ext: 7516.
 PA: Marva Collins. Ext: 7530.
 Commander South East Area: David Zinzan. Ext: 7084.
 PA: Katie Austen. Ext: 9082.
 Staff Officers: Insp Derek Fleeman; Insp Nick Collins. Ext: 9082.
 Commander North Area: Simon Pountain. Ext: 7017.
 PA: Ingrid Weekes. Ext: 7016.
 Staff Officer: Insp Dave Plumb. Ext: 7015.
 Commander North East Area: Jim Webster. Ext: 7201.
 PA: Cheryl Richards. Ext: 7298.
 Staff Officer: Vacant. Ext: 7029.
 Commander South West Area: Maxine de Brunner. Tel: 020 8649 0814.
 PA: Sue Kilbey. Tel: 020 8649 0812.
 Staff Officer: Insp Dawn Hargadon. Tel: 020 8649 0814.
 Commander Safer Transport Command: Mark Gore. Tel: 020 3054 0287.
 PA: Sue Wood. Tel: 020 3054 4454.
 Staff Officer: Insp Helena Devlin. Tel: 020 3054 0293.

Commander Public Contact: Tony Eastaugh. Tel: 020 7109 6534.
 PA: Marquita Baird. Tel: 020 7109 6526.
 Staff Officer: Insp Dionne Mitchell. Tel: 020 7109 6531.

HUMAN RESOURCES DIRECTORATE

New Scotland Yard, unless otherwise stated. Tel: 020 7230 plus extension number unless otherwise stated.

Director of Human Resources: Martin Tiplady. Ext: 3004.
 Staff Officers: Tim Bamforth-White. Ext: 4293. Carla Johns. Ext: 3005. Wieke de Graaf. Ext: 2912.
 PA: Siobhan Finn. Ext: 3004.
 Director of Training & Development: Deputy Assistant Commissioner Rod Jarman QPM. Ext: 1664.
 PA: Lorraine Jones. Ext: 1664.
 ACPD Staff Officer for Crime Prevention: Det Chief Insp Robin Barham. Ext: 4189.
 Empress State Building. Tel: 020 7161 plus extension number.

Director of HR Operations: Majella Myers. Ext: 0440.

Personal Secretary: Diania Cork. Ext: 0440.

Staff Officer: Jo Sendell. Ext: 0439.

Director of Logistical Services: John Whitaker. Ext: 1345.

PA: Nina Hughes. Ext: 3987.

Staff Officer: Lesley Knight. Ext: 1243.

Director of Transport Services: Nigel Jakubowski. Ext: 1460.

Staff Officer: Leah Montenegro. Ext: 1457.

Director of Catering Services: Caroline Mortimer. Ext: 1306.

Staff Officer: Andrew Rickson. Ext: 1457.

Metropolitan Police Training Establishment (Peel Centre), Aerodrome Road, London NW9 5JE. Tel: 020 8352 plus extension number.

Strategic Director (Recruitment & Workforce Planning): Vacant. Empress State Building.

Staff Officer. Ext: 0440.

Personal Secretary: Sue Stone. Ext: 0742.

Strategic Director (Employee Relations, Health & Well-being): Eleanor Ryan. Ext: 0552.

Business Support Manager: David Jones. Ext: 0961.

Private Office Co-ordinator: Kelly Davey. Ext: 0441.

UNITS

Empress State Building. Tel: 020 7161 plus extension number, unless otherwise stated.

Business Partnerships Director: Claire Hunt. New Scotland Yard. Ext: 1971.

Business Services Director: Danny Mays. Ext: 0466.

Planning & Performance: Dean Mensah. Ext: 0560.

Workforce Management Information: Stephen Gull. Ext: 0455.

HR Professional Development: Janice Tummcliffe. Ext: 0451.

HR Evaluation: Anne-Marie Moore. Ext: 0428.

HR Press & Communications: Maxine Lane. New Scotland Yard. Ext: 0943.

Strategic Manager, Compensation & Benefits: Kevin Courtney. Ext: 0541.

People Services: Mohammad Modan. Ext: 0712.

Strategic Manager, Employee Relations: George McAnuff. Ext: 0830.

Head of Employment Relations: Darren Bird. Ext: 2743.

Head of Career Management: Chief Supt Chris Bourlet. Ext: 0667.

Strategic Team Manager, Health & Safety: Nick Kettle. Ext: 0850.

Head of OH Practice: Robert Crawley. Ext: 0259.

Head of ETU; Esme Crowther. Ext: 0820.

Senior Physician: Dr Eileen Cahill-Canning. Ext: 0258.

Workforce Planning/Deployment: Gabrielle Nelson. Ext: 0611.

OCU Commander, Training & Development: Chief Supt Tony Robinson. Ext: 1662.

Events & Income Deployment: Anna Gardiner. Ext: 1233.

Logistical, Resources, HR Services: Patrick Lemhan. Ext: 1244.

Vehicle Recovery & Examination Services: Mark Lewis. Ext: 1222.

Language Services: Amanda Clement. Ext: 1282.

Travel Services: Paul Wiltshire. Ext: 3936.

Uniform Services: Andrew Bundle. Tower Bridge Business Park, Mandela Way, London SE1 5SS. Tel: 020 7230 1810.

RESOURCES DIRECTORATE

New Scotland Yard. Tel: 020 7230 plus extension number.

Director of Resources Private Office

Director of Resources: Anne McMeel. Rm 1133. Ext: 4321.

Senior Staff Officer: Henry Pugh. Rm 1132. Ext: 2178.

Staff Officer: Lorraine Goodfellow. Rm 1132. Ext: 2077.

Senior Personal Secretary: Sue Gosbee. Rm 1132. Ext: 2149. Fax: 0742.

Resources Programme Office

Assistant Director Programme & Information Management: Lucy Dunn. Rm 920. Ext: 3154.

STRATEGY & IMPROVEMENT

Tel: 020 7230 plus extension number.

PA: Julia Williams BSc. Rm 935. Ext: 1419.

Director of Strategy & Improvement: Mick Debens. Rm 816. Ext: 0754.

Director of Business Strategy: Phil Woolf. Rm 1026. Ext: tbc.

Head of Strategic Relationships: Judith Mullett. Rm 816. Ext: 2424.

Head of Planning & Performance: Katy Tuncer. Rm 1026. Ext: 2106.

Head of Business Improvement & Risk: Sarah Brader. Rm 929. Ext: 2072.

Head of Strategy, Research & Analysis: Prof Betsy Stanko. 17th Floor West, Empress State Building.

Ext: 3012.

Director of Shared Services: Alan Hughes. Room 935. Ext: 1853.

FINANCE SERVICES

Empress State Building. Tel: 020 7161 plus extension number.

Director of Finance Services: Nick Rogers. 9th Floor North. Ext: 1777.

Staff Officer: Roger Berry. 9th Floor North. Ext: 1778.

Director of Business Support: Karim Mahamdallie. 9th Floor West. Ext: 1683.

Director of Special Projects: Peter Greig. 9th Floor North. Ext: 1657.

Director of Exchange Services: Paul Daly. 10th Floor North. Ext: 1820.

Director of Group Finance: Vacant.

PROCUREMENT SERVICES

Empress State Building. Tel: 020 7161 plus extension number.

Director of Procurement Services: Lee Tribe. 8th Floor North. Ext: 1590.

Staff Officer: Debbie Sullivan. 8th Floor North. Ext: 1591.

Director Category Management: David Rowell. 8th Floor West. Ext: 1560.

Director Supply Chain Management: David Woosley. 8th Floor West. Ext: 1575.

PROPERTY SERVICES

Empress State Building. Tel: 020 7161 plus extension number.

Director of Property Services: Jane Bond. 12th Floor North. Ext: 2307.

Staff Officer: Nancy Ford. 12th Floor North. Ext: 2348.

Divisional Director Resilience, Compliance & Operational Support: Phil Smith. 12th Floor North. Ext: 2069.

AI/Divisional Director Asset Management & Utilisation: Neil Webster. 12th Floor West. Ext: 3463.

Divisional Director Programme Delivery: Peter Ross. 12th Floor North. Ext: 2362.

AI/Divisional Director Facilities Management: Howard Evans. 12th Floor North. Ext: 2294.

METROPOLITAN POLICE STATIONS

All stations have been designated by the Commissioner under s. 35 of the Police and Criminal Evidence Act 1984. Except where marked ♦, all stations are authorised charging stations.

Acton (XA), 250 High Street, Acton, London W3 9BH.

♦ Addington (ZA), Addington Village Road, Croydon, Surrey CR0

5AQ. (Restricted opening hours)

Albany Street (ED), 60 Albany Street, London NW1 4EE.

♦ Arbour Square (HA), East Arbour Street, London E1 0PU.

(Restricted opening hours) NO LONGER A POLICE STATION

Barking (KB), 6 Ripple Road Barking, Essex IG11 7NP.

Barkingside (JB), 1 High Street Barkingside, Ilford, Essex IG4 1QB.

Barnet (SA), 26 The High Street Barnet EN5 5RU.

Battersea (WA), 112-118 Battersea Bridge Road, London SW11 3AF.

Beckenham Safer Neighbourhood base (PY) Albemarle House,

Albemarle Road, Beckenham BR3 5LN. Safer Neighbourhood Team

base for Cops Cope SNT and Shortlands SNT. (Closed to public)

♦ Belvedere (RB), 2 Nuxley Road, Belvedere, Kent DA17 5JF.

(Mon-Fri 10.00am-2.00pm)

0300 123 1212

Bethnal Green (HT), 12 Victoria Park Square, London E2 9NZ.

Bexleyheath (RY), 2 Arnsberg Way, Bexleyheath, Kent DA7 4QS.

Bickley Safer Neighbourhood base (PY), 212 Widmore Road, Bickley.

Kent BR1 2RH. Safer Neighbourhood Team base for Bickley SNT.

(Closed to public)

Biggin Hill Safer Neighbourhood base (PY), 192 Main Road, Biggin

Hill, Kent TN16 5DT. Safer Neighbourhood Team base for Biggin

Hill SNT and Darwin SNT. (Front counter service: Mon-Fri

11.00am-1.00pm)

♦ Bow (HW), 111 Bow Road, London E3 2AN. (Restricted opening

hours)

♦ Brentford (TB), The Half Acre, Brentford, Middlesex TW3 8BH.

♦ Brick Lane (HR), 25 Brick Lane, London E1 6PU. (Restricted

opening hours)

Brixton (LD), 367 Brixton Road, London SW9 7DD.

♦ Brockley (PK), 4 Howson Road, London SE4 2AS. (Mon-Fri

10.00am-2.00pm)

Bromley Police Station (PY), High Street, Bromley, Kent BR1 1ER. (24

hrs)

Brompton see Chelsea or Kensington

Burnt Ash Lane Safer Neighbourhood base (PY), 121-123 Burnt Ash

Lane, Plaistow, Bromley, Kent. Safer Neighbourhood Team base for

Plaistow and Sundridge SNT. (Closed to public)

♦ Camberwell (MC), 22A Camberwell Church Street, London SE5

8QU. (Limited opening times)

Canning Town (KT), 23 Tarring Road, London E16 1HN.

Carey Way (QR), Unit 5-8 Towers Business Park, Carey Way, Wembley,

Middlesex HA9 0LQ.

Catford (PD), 333 Bromley Road, London SE6 2RJ. (24 hrs)

Cavendish Row (LC), 47 Cavendish Row, London SW12 0BL.

(Restricted opening hours)

♦ Chadwell Heath (JH), 14 Wangey Road, Chadwell Heath, Essex RM6

4AJ.

Chalkhill Police Office, Ken Way, Chalkhill Estate, Chalkhill, Wembley,

Middlesex HA9 9DS. (Monday to Friday 1300-1500)

Chelsea (BC), 2 Lucan Place, London SW3 3PB.

Chingford (JC), Kings Head Hill, London E4 7EA.

Chislehurst Safer Neighbourhood base (PY), 1a High Street,

Chislehurst BR7 5AB. Safer Neighbourhood Team base for

Chislehurst SNT and Mottingham & Chislehurst North SNT.

(Closed to public)

Chiswick (TC), 205-211 Chiswick High Road, London W4 2DR.

Clapham (LN), 51 Union Grove, London SW8 2QU.

Colindale (SC), Grahame Park Way, Colindale, London NW9 5TW.

Coney Hall Safer Neighbourhood base (PY), 6 Coney Hall Parade,

Kingsway, West Wickham BR4 9JB. Safer Neighbourhood Team

base for Hayes and Coney Hall SNT. (Closed to public)

Copperfield House Community Police Office (Bromley Borough - PY),

Maple Road, Penge SE20 8RE. Safer Neighbourhood Team base for

Crystal Palace SNT and Penge and Cator SNT.

Cray Valley Safer Neighbourhood base (PY), 43-45 High Street, St

Mary Cray BR5 3NJ. Safer Neighbourhood Team base for Cray

Valley East SNT and Cray Valley West SNT. (Closed to public)

Croydon (ZD), 71 Park Lane, Croydon, Surrey CR9 1BP.

Dagenham (KG), 561 Rainham Road South, Dagenham, Essex RM10

7TU.

Deptford (PP), 116 Amersham Vale, London SE14 6LG. (24 hrs)

Ealing (XD), 67-69 Uxbridge Road, London W5 5SJ.

East Dulwich (ME), 173-183 Lordship Lane, London SE2 8HA.

(Limited opening times)

East Ham (KE), 4 High Street South, London E6 6ES.

♦ Edgware (OE), Whitchurch Lane, Edgware, Middlesex HA8 6LA.

Edmonton (YE), 462 Fore Street, Edmonton, London N9 0PW.

0300 123 1212

Elmers End Safer Neighbourhood base (PY), 80 Croydon Road, Elmers End, Beckenham, Kent. Safer Neighbourhood Team base for Kelsey and Eden Park SNT and Clock House SNT. (Closed to public)

- ◆ Eltham (RM), 20 Well Hall Road, London SE9 6SF. (Mon-Sat 8.00am-10.00pm, Sun 10.00am-6.00pm)
- ◆ Enfield (YF), 41 Baker Street, Enfield, Middlesex EN1 3EU.
- ◆ Feltham (TF), 34 Hanworth Road, Feltham, Middlesex TW13 5BD.
- ◆ Forest Gate (KF), 350-360 Romford Road, London E7 8BS.
- ◆ Fulham (FF), Heckfield Place, London SW6 5NL.
- ◆ Gipsy Hill (LG), 66 Central Hill, London SE19 1DT.
- ◆ Golders Green (SG), 1069 Finchley Road, London NW11 0QB.
- ◆ Greenford (GF), 21 Oldfield Lane, Greenford, Middlesex UB6 9LQ.
- ◆ Green Street Safer Neighbourhood base (PY), 49 High Street, Green Street Green, Orpington BR6 6BG. Safer Neighbourhood Team base for Chelsfield and Pratts Bottom SNT and Farnborough and Crofton SNT. (Closed to public)
- ◆ Hackney (GH), 2 Lower Clapton Road, London E5 0PA.
- ◆ Haggerston (GR), 228 Haggerston Road, London E8 4HT. (Restricted opening hours)
- ◆ Hammersmith (FH), 226 Shepherds Bush Road, London W6 7NX.
- ◆ Hampstead (EH), 26 Rosslyn Hill, London NW3 1PD.
- ◆ Hanwell (XD), 169 Uxbridge Road, Hanwell, London W7 3TH.
- ◆ Harefield (XF), The Gatehouse, Harefield Hospital, Hill End Road, Harefield, Middlesex UB9 6JH. (Restricted opening hours)
- ◆ Harlesden (QH), 76 Craven Park, London NW10 8RJ.
- ◆ Harrow (QA), 74 Northolt Road, Harrow, Middlesex HA2 0DN.
- ◆ Harrow Central Police Station, 11-15 Peterborough Road, Harrow, Middlesex HA1 2AX.
- ◆ Harrow Road (DR), 325 Harrow Road, London W9 3RD.
- ◆ Hayes (XY), 755 Uxbridge Road, Hayes, Middlesex UB4 8HU.
- ◆ Heathrow Airport (ID), Heathrow Police Station, Polar Park, Bath Road, Hillingdon UB7 0DA.
- ◆ Hillingdon (XH), 1 Warwick Place, Uxbridge, Middlesex UB8 1PG.
- ◆ Holborn (EO), 10 Lamb's Conduit Street, London WC1N 3NR.
- ◆ Holloway (NH), 284 Hornsey Road, London N7 7QY.
- ◆ Hornchurch (KC), 74 Station Road, Hornchurch, Essex RM12 6NA.
- ◆ Hornsey (YR), 98 Tottenham Lane, Hornsey, London N8 7EJ.
- ◆ Hounslow (TX), 5 Mountague Road, Hounslow, Middlesex TW3 1LB.
- ◆ Ilford (IJ), 270-294 High Road, Ilford, Essex IG1 1GT.
- ◆ Isle of Dogs (HI), 160-174 Manchester Road, London E14 9HW.
- ◆ Islington (NI), 2 Tolpuddle Street, London N1 0YY.
- ◆ Kenley (ZK), 94-96 Godstone Road, Kenley, Surrey CR8 5AB.
- ◆ Kennington (LK), 49-51 Kennington Road, London SE1 7QA.
- ◆ Kensington (BD), 72 Earls Court Road, London W8 6EQ.
- ◆ Kentish Town (EK), 12A Holmes Road, London NW5 3AE.
- ◆ Kilburn (OK), 38 Salisbury Road, London NW6 6NN.
- ◆ Kingsbury (QV), 5 The Mall, Kenton, Harrow, Middlesex HA3 9TF.
- ◆ Kingston (VK), 5-7 High Street, Kingston-upon-Thames, Surrey KT1 1LB.
- ◆ Lavender Hill (WL), 176 Lavender Hill, London SW11 1JX.
- ◆ Lee Road (PE), 418 Lee High Road, London SE12 8RW.
- ◆ Leman Street (HD), 74 Leman Street, London E1 8EU.
- ◆ Lewisham (PL), 43 Lewisham High Street, London SE13 5HZ. (24 hrs) office 020 8284 8325/6
- ◆ Leyton (JL), 215 Francis Road, London E10 6NJ.
- ◆ Limehouse (HH), 29 West India Dock Road, London E14 8EZ.
- ◆ Maple Road Safer Neighbourhood base (PY), Maple Road, Penge SE20 8RE. Safer Neighbourhood Team base for Crystal Palace SNT and Penge and Cator SNT. (Front counter service 11.00am-3.00pm and 4.00pm-7.00pm Mon-Fri)

Marks Gate (KK), 78 Ross Lane, Marks Gate, Romford, Essex RM6 5JU.

- ◆ Mitcham (VM), 58 Cricket Green, Mitcham, Surrey CR4 4LA.
- ◆ Morden (VR), 4 Crown Parade, Crown Lane, Morden, Surrey SM4 5DA.
- ◆ Muswell Hill (YM), 115 Fortis Green, Muswell Hill, London N2 9HW.
- ◆ New Malden Police Community Office (VN) St George's Square, High Street, New Malden, Surrey KT3 4HH.
- ◆ Norbury (ZY), 15167 London Road, Norbury, London SW16 4ES. (Restricted opening hours)
- ◆ North Woolwich (KN), Albert Road, London E16 2JL.
- ◆ Northwood (XN), 2 Murray Road, Northwood, Middlesex HA6 2YW. (Restricted opening hours)
- ◆ Notting Hill (BH), 101 Ladbroke Road, London W11 3PL.
- ◆ Operational Parade Site (JU), Uplands Patrol Base, Unit 6B-7B Uplands Business Park, Blackhorse Lane, Walthamstow, London E17 5QJ.
- ◆ Orpington Safer Neighbourhood base (PY), The Walnuts, Orpington, Kent BR6 0TW. Safer Neighbourhood Team base for Orpington SNT. (Front counter service 10.00am-12.00pm Mon, Wed, Fri)
- ◆ Paddington (DP), 2-4 Harrow Road, London W2 1XJ.
- ◆ Peckham (MM), 171 Peckham High Street, London SE15 5SL. (24 hours)
- ◆ Petts Wood Safer Neighbourhood base (PY), 198 Petts Wood Road, Petts Wood, Orpington, Kent. Safer Neighbourhood Team base for Petts Wood and Knoll SNT. (Closed to public)
- ◆ Pinner (QP), 1 Waxwell Lane, Pinner, Middlesex HA5 3LA.
- ◆ Plaistow (KO), 444 Barking Road, London E13 8HJ.
- ◆ Plumstead (RA), 200 Plumstead High Road, London SE18 1JY. (24 hrs)
- ◆ Ponders End (YP), 204-214 High Street, Ponders End, Middlesex EN3 4EZ.
- ◆ Poplar (HP), 2 Market Way, London E14 8ET. (Restricted opening hours)
- ◆ Richmond (TR), 8 Red Lion Street, Richmond, Surrey TW9 1RW. (8.00am-8.00pm except bank/public holidays)
- ◆ Roehampton (WR), 117 Danebury Avenue, London SW15 4DH.
- ◆ Romford (KD), 19 Main Road, Romford, Essex RM1 3BJ.
- ◆ Rotherhithe (MR), 99 Lower Road, London SE16 2XQ. (Limited opening times)
- ◆ Ruislip (XR), The Oaks, Manor Road, Ruislip, Middlesex HA4 7LE. (Restricted opening hours)
- ◆ Shepherds Bush (FS), 252-258 Uxbridge Road, London W12 7JB.
- ◆ Shoreditch (GD), 4-6 Shepherdess Walk, London N1 7LF.
- ◆ South Norwood (ZN), 11 Oliver Grove, London SE25 6ED.
- ◆ Southall (XS), 67 High Street, Southall, Middlesex UB1 3HG.
- ◆ Southgate (YS), 25 Chase Side, Southgate, London N14 5BW.
- ◆ Southwark (MD), 323 Borough High Street, London SE1 1JL. (24 hours)
- ◆ St Ann's Road (YA), 289 St Ann's Road, London N15 5RD.
- ◆ St John's Wood (DS), 20 Newcourt Street, London NW8 7AA.
- ◆ Stoke Newington (GN), 33 High Street, London N16 8DS.
- ◆ Stratford (KS), 18 West Ham Lane, London E15 4SG.
- ◆ Streatham (LS), 101 Streatham High Road, London SW16 1HT.
- ◆ Sutton (ZT), 6 Carshalton Road West, Sutton, Surrey SM1 4RF.
- ◆ Sydenham (PS), 179 Dartmouth Road, London SE26 4RN. (Mon-Fri 10.00am-6.00pm, Sat 10.00am-2.00pm)
- ◆ Teddington (TT), 18 Park Road, Teddington, Middlesex TW11 0AQ. (Mon-Fri 10.00am-5.00pm, Sat 11.00am-2.00pm except bank/public holidays)
- ◆ Thamesmead (RT), 11 Joyce Dawson Way, London SE28 8RA. (24 hrs)

The Crays Community Police Office, 43-45 High Street, St Mary Cray, Kent BR5 3NJ. Safer Neighbourhood Team base for Cray Valley East SNT and Cray Valley West SNT. (Mon-Fri 11.00am-1.00pm)

Tooting (WD), 251 Mitcham Road, London SW17 9JQ.

Tottenham (YT), 398 High Road, Tottenham, London N17 9JA.

♦ Tower Bridge (MT), 209 Tooley Street, London SE1 2JX.

Twickenham (TW), 41 London Road, Twickenham, Middlesex TW1 3SY. (24 hrs)

Vauxhall (LX) see Kennington

Walthamstow Market Office (JK), 191-193 High Street, Walthamstow, London E17 7BX.

Walthamstow (MS), 12-18 Manor Place, London SE17 3RL. (24 hours)

♦ Wandsworth (ZW), 84 Stafford Road, Wallington, Surrey SM6 9AY.

Walpole Road Safer Neighbourhood base, 58-62 Walpole Road, Bromley BR2 9SF. Safer Neighbourhood Team base for Bromley Common & Keston SNT and Bromley Town SNT. (Closed to public)

Waltham House (JM), 11 Kirkdale House, Leytonstone, London E11 1HP.

♦ Walthamstow (JW), 360 Forest Road, London E17 5JQ.

Walthamstow Market Office (JK), 191-193 High Street, Walthamstow, London E17 7BX.

Wandsworth (WW), 146 High Street, London SW18 4JL.

♦ Wansstead (JN), Spratt Hall Road, London E11 2RQ.

Wealdstone (QW), 78 High Street, Wealdstone, Middlesex HA3 7AG.

Wembley (QD), 603 Harrow Road, Wembley, Middlesex HA0 2HH.

West Drayton (XE), Station Road, West Drayton, Middlesex UB7 7JQ. (Not open to the public)

West Hampstead (EW), 21 Fortune Green Road, London NW6 1DX.

West Hendon (SV), The Broadway, London NW9 7AL.

West Wickham Safer Neighbourhood base (PY), 9 High Street, West Wickham Kent BR4 0LP. Safer Neighbourhood Team base for West Wickham SNT. (Front counter service 10.00am-12.00pm Mon-Fri)

♦ Westcombe Park (RK), 11-13 Combedale Road, London SE10 0LQ. (Closed to public)

Westminster Central (CD), 27 Savile Row, London W1S 2EX

Westminster City Units

Westminster North (DP), 325 Harrow Road, London W9 3RD.

Westminster South (AB), 202-206 Buckingham Palace Road, London SW1V 6SX.

♦ Whetstone (ST), 1170 High Road, London N20 0LW.

Willenden Green (QL), 96 High Road, London NW10 2PP.

Wimbledon (VW), 15 Queen's Road, London SW19 8NN.

♦ Winchmore Hill (YW), 687 Green Lanes, London N21 3RT.

♦ Woodford (JF), 509 High Road, Woodford Green, Essex IG8 0SR.

Wood Green (YD), 347 High Road, London N22 4HZ.

Wood Green Patrol Base (YDQ), Units 1 & 2, Quicksilver Place, Western Road, Wood Green, London N22 6XH.

Woolwich (RW), 29 Market Street, London SE18 6QS. (Mon-Fri 7.00am-8.00pm weekends 10.00am-6.00pm)

♦ Worcester Park (ZR), 154 Central Road, Worcester Park, Surrey KT4 8HH.

River Police Stations

♦ Wapping (UD), 98 Wapping High Street, London E1 9NE.

♦ Waterloo Pier (UW), Waterloo Pier, Victoria Embankment, London WC2R 0DB.

CITY OF WESTMINSTER AND PAN LONDON UNITS **Charing Cross Police Station, Agar Street, London WC2N 4JP. Tel: 020 7321 7711 plus extension number.**

Commander, City of Westminster: Simon Bray. Ext: 48209. Fax: 48292.

Staff Officer, Victoria Machin. Ext: 47516.

Personal Secretary: Marva Collins. Ext: 47530. Fax: 48282.

Det Chief Superintendent: Sue Hill. Ext: 47501.

Borough Senior Finance & Resources Manager: Karen Seaman. Ext: 56776.

ROYAL PARKS OCU, METROPOLITAN POLICE SERVICE

Headquarters: Police Station, Hyde Park, London W2 2UH. Tel: 020 7298 2000. Fax: 020 7298 2005.

Responsible for the policing of the 17 royal parks, gardens and other open spaces within the Greater London area.

OCU Commander: Supt Simon Owens. Tel: 020 7321 6703.

Deputy OCU Commander: Chief Insp Wayne Petford. Tel: 020 7161 9610.

Business Manager: Karen Seaman. Tel: 020 7231 6776

Operations Inspector: Insp Emma Richards. Tel: 020 7161 9601.

Crime Manager: Insp Scott McDonald. Tel: 020 7161 9633.

Stations Covering the City of Westminster

For details of the police stations listed below, refer to the table above.

Westminster South (HQ at AB) and Westminster Central (CD) (amalgamated): Supt Simon Owens.

Westminster North (HQ at DP): Supt Peter Withers. Ext: 41407

Westminster CID Units: Det Supt Ian Mill. Ext: 49300.

EAST LONDON

East London consists of the London boroughs of Barking & Dagenham, Enfield, Hackney, Haringey, Havering, Islington, Newham, Redbridge, Tower Hamlets and Waltham Forest.

COMMUNITY LIAISON OFFICERS FOR THE BOROUGH

Barking & Dagenham: Chief Insp Richard Goodwin. Tel: 020 8217 5545.

Hackney: Supt Rob Jones. Tel: 020 7275 3459.

Haringey: Insp Tom Wingate. Tel: 020 8345 0943.

Islington: Chief Insp Claire Clark. Tel: 020 7421 0304.

Newham: Chief Insp Gary Brown. Tel: 020 8217 5372.

Redbridge: Chief Insp Stan Greatrick. Tel: 020 8345 2771.

Tower Hamlets: Insp Brian Mitchell. Tel: 020 8217 4147.

Chief Inspector Schools, Youth & Partnerships

Waltham Forest: Chief Insp Andy Norfolk.

For details of the police stations listed below, refer to the table above.

Stations Covering the London Borough of Barking & Dagenham

Tel: 0300 123 1212.

Dagenham (KG); Barking (KB). Borough Commander: Chief Supt Matt Bell.

Stations Covering the London Borough of Enfield

Tel: 0300 123 1212.

Edmonton (YE); Winchmore Hill (YW); Southgate (YS); Enfield (YF); Ponders End (YP). Borough Commander: Chief Supt David Tucker.

Stations Covering the London Borough of Hackney

Tel: 0300 123 1212.

Shoreditch (GD) and Hackney (GH); Stoke Newington (GN). Borough Commander: Chief Supt Steve Bending.

Stations Covering the London Borough of Haringey

Tel: 0300 123 1212.

Tottenham (YT); Wood Green (YD); St Ann's Road (YA); Hornsey (YR); Muswell Hill (YM); Wood Green Patrol Base (YDQ). Borough Commander: Chief Supt Dave Grant.

Stations Covering the London Borough of Havering

Tel: 0300 123 1212.

Havering (KD); Hornchurch (KC). Borough Commander: Chief Supt Michael Smith.

Stations Covering the London Borough of Islington

Tel: 0300 123 1212.

Islington (NI); Holloway (NH). Borough Commander: Chief Supt Michael Wise.

Stations Covering the London Borough of Newham

Tel: 0300 123 1212.

Forest Gate (KF); Plaistow (KO); Stratford (KS); North Woolwich (KN); East Ham (KE). Borough Commander: Det Chief Supt Simon Letchford. Operations: Supt Sean Vickers. Tel: 020 8217 5302.

Response Teams: Chief Insp Guy Wade. Tel: 020 8217 5223. Neighbourhood Policing: Chief Insp Rick Tyson. Tel: 020 8217 5204. Partnerships, Youth & Business Support: Supt Zander Gibson. Tel: 020 8217 5209. Chief Insp Shaun De Souza Brady; Chief Insp Gary Brown. Tel: 020 8217 5372.

Crime Investigation: Det Supt Jeannie Haggerty. Tel: 020 8217 5264. Acquisitive Crime: Det Chief Insp Kevin Baldwin. Tel: 020 8217 5406. Public Protection: Det Chief Insp Richard Tucker. Tel: 020 8275 5878. Forensics: David Bennett. Tel: 020 8345 4226. Human Resources: Di Hills. Tel: 020 7232 6605. Intelligence: Jon West. Tel: 020 8217 5014.

Stations Covering the London Borough of Hounslow

Tel: 0300 123 1212.
Hounslow (TX); Feltham (TF); Chiswick (TC); Brentford (TB). *Borough Commander:* Chief Supt David Bilson. Supt Paul Martin.

Stations Covering the London Borough of Kensington & Chelsea

Tel: 0300 123 1212.
Kensington (BD); Chelsea (BC); Notting Hill (BH). *Divisional Command:* Chief Supt Mark Heath.

Stations Covering the London Borough of Richmond-upon-Thames

Tel: 0300 123 1212.
Twickenham (TW); *OCU Commander:* Det Chief Supt Clive Chalk. Operational Supt James Davis. Teddington (TT); Richmond (TR).

SOUTH LONDON

South London consists of the London boroughs of Bexley, Bromley, Croydon, Greenwich, Kingston-upon-Thames, Lambeth, Lewisham, Merton, Southwark, Sutton and Wandsworth.

BOROUGH LIAISON OFFICERS

Bexley Partnership Manager: Chief Insp Tony Gowen. Tel: 020 8284 9114.

Croydon: Chief Insp Mark Naji. Tel: 020 8649 0261.

Royal Borough of Kingston-upon-Thames: Chief Insp Bill Heasman. Tel: 020 8247 5124.

Lambeth: Chief Insp Patrick Beynon. Tel: 07909 738578.

Lewisham: Chief Insp David Smart. Tel: 020 8284 8425.

Southwark: Sgt Chris Scott. Tel: 020 7232 6653. *PA:* Michelle Taylor. Tel: 020 7232 6654.

Sutton: Chief Insp Dawn Morris. Tel: 020 8649 0499.

Wandsworth: Chief Insp Tim Harding. Tel: 020 8247 8412.

For details of the police stations listed below, refer to the table above.

Stations Covering the London Borough of Bexley

Tel: 0300 123 1212.

Bexleyheath (RY): T/Chief Supt Glyn Jones; T/Supt David McLaren Belvedere (RB).

Stations Covering the London Borough of Bromley

Tel: 0300 123 1212.

Bromley (PY): Chief Supt C Griggs; Det Supt M Huxley. Bromley Police Station; Beckenham Safer Neighbourhood base; Bickley Safer Neighbourhood base; Biggin Hill Safer Neighbourhood base; Burnt Ash Lane Safer Neighbourhood base; Chislehurst Safer Neighbourhood base; Concy Hall Safer Neighbourhood base; Cray Valley Safer Neighbourhood base; Elmers End Safer Neighbourhood base; Green Street Safer Neighbourhood base; Maple Road Safer Neighbourhood base; Orpington Safer Neighbourhood base; Petts Wood Safer Neighbourhood base; Walpole Road Safer Neighbourhood base; West Wickham Safer Neighbourhood base.

Stations Covering the London Borough of Croydon

Tel: 0300 123 1212.

Croydon (ZD): Chief Supt Adrian Roberts; Supt Dave Stringer; Supt Jo Oakley. Kenley (ZK); South Norwood (ZN); Norbury (ZY); Addington (ZA).

Stations Covering the London Borough of Greenwich

Tel: 0300 123 1212.

Greenwich (RG): Eltham (RM); Westcombe Park (RK); Thamesmead (RT); Plumstead (RA); Chief Supt Richard Wood; Det Supt Kate Halpin; Woolwich (RW).

Stations Covering the Royal London Borough of Kingston-upon-Thames

Tel: 0300 123 1212. For further details and Safer Neighbourhood Teams see website: www.met.police.uk/kingston

Kingston (VK): *OCU Commander:* Martin Greenslade.

Stations Covering the London Borough of Lambeth

Tel: 0300 123 1212.

Brixton (LD): Det Supt J Corrigan. Kennington (LK); Supt Andy Howe. Streatham (LS); Supt Andy Howe. Clapham (LM); Cavendish Road (LC); Gypsy Hill (LG). *Borough Commander:* Nick Ephgrave. Brixton Police Station, 367 Brixton Road, London SW9 7DD.

Stations Covering the London Borough of Lewisham

Tel: 0300 123 1212.

Lewisham (PL): *OCU Commander:* Chief Supt Jeremy Burton; Supt Suzanne Wallace; Supt Lisa Crook; Det Supt Si Cumteen. Catford (PD); Sydenham (PS); Deptford (PP); Brockley (PK).

Stations Covering the London Borough of Merton

Tel: 0300 123 1212.

Wimbledon (VW): *OCU Commander:* Det Chief Supt Dick Wolfenden; Supt David Paterson; Supt Pete Dobson. Mitcham (VM); Morden (VR).

Stations Covering the London Borough of Redbridge

Tel: 0300 123 1212.
Ilford (JI); Wanstead (JN); Barking (JB); Woodford (JF). *Borough Commander:* Chief Supt Peter Terry.

Stations Covering the London Borough of Tower Hamlets

Tel: 0300 123 1212.
Bethnal Green (HT); Limehouse (HH); Brick Lane (HR); Isle of Dogs (HI); Bow (HW); Poplar (HP). *Borough Commander:* Det Chief Supt Paul Rickett.

Stations Covering the London Borough of Waltham Forest

Tel: 0300 123 1212.
Chingford (JC); Leyton (JL); Walthamstow (JW); Waltham House (JM); Operational Parade Site (JU); Walthamstow Market Office (JK). *Borough Commander:* Chief Supt Steve Wisbey.

WEST LONDON

West London consists of the London boroughs of Barnet, Brent, Camden, Ealing, Hammersmith and Fulham, Hillingdon, Hounslow, Kensington & Chelsea and Richmond-upon-Thames.

COMMUNITY LIAISON OFFICERS FOR THE BOROUGH

Barnet: Insp Simon Roberts. Tel: 020 8733 4064.

Camden: Supt Raj Kohli. Tel: 020 8246 9431.

Ealing: Chief Insp Manzoor Hussain. Tel: 020 7161 8500.

Harrow: Insp Stuart Ward. Tel: 020 8247 6200.

Hounslow: Chief Insp Andy Morgan. Tel: 020 8247 7201.

Richmond-upon-Thames: Chief Insp Steve Kyte. Tel: 020 8247 7201.

SAFER NEIGHBOURHOODS & PARTNERSHIP OFFICER

Hillingdon Borough: Chief Insp Alison Dollery. Tel: 020 8246 1473.

Richmond-upon-Thames: Chief Insp Anthony Enoch. Tel: 020 8247 7216

For details of the police stations listed below, refer to the table above.

Stations Covering the London Borough of Barnet

Tel: 0300 123 1212.

Colindale (SX): Golders Green (SG); Barnet (SA); Whetstone (ST). *Borough Commander:* Det Chief Supt Neil Basu. All enquiries via the Staff Office tel: 020 8733 4005/4022.

Stations Covering the London Borough of Brent

Tel: 0300 123 1212.

Borough HQ: Wembley (QD). Other stations: Kilburn (QK); Willesden Green (QH); Harlesden (QH). *Borough Commander:* Chief Supt Matthew Gardner. All enquiries via the Secretariat tel: 020 8721 3124.

Stations Covering the London Borough of Camden

Tel: 0300 123 1212.

Albany Street (ED); Holborn (EO); Hampstead (EH); West Hampstead (EW); Kentish Town (EK). Borough Commander: Chief Supt John Sutherland.

Stations Covering the London Borough of Ealing

Tel: 0300 123 1212.

Southall (XS); Ealing (XD); Acton (XA); Hanwell (XD); Greenford (XG). Borough Commander: Det Chief Supt Andy Rowell.

Stations Covering the London Borough of Hammersmith & Fulham

Tel: 0300 123 1212.

Hammersmith (FH); Shepherds Bush (FS); Fulham (FF). Borough Commander: Kevin Hurley.

Stations Covering the London Borough of Harrow

Tel: 0300 123 1212.

Harrow (QA); Pinner (QP); Wealdstone (QW); Edgware (QE). Borough Commander: Chief Supt Dalwardin Babu.

Stations Covering Heathrow Airport

Tel: 0300 123 1212.

Heathrow Airport (ID): covers the area owned and managed by British Airports Authority as defined by the airport perimeter fence. *A/OOU Commander:* Chief Supt Bert Moore; Det Supt Rupert Hollis; A/Supt Matt Twist.

Stations Covering the London Borough of Hillingdon

Tel: 0300 123 1212.

Hillingdon (XH); Ruislip (XR); Northwood (XN); Hayes (XY); West Drayton (XE); Harefield (XF). Borough Commander: Det Chief Supt Julian Worker.

Stations Covering the London Borough of Southwark

Tel: 0300 123 1212.

Southwark (MD): OCU Commander: Chief Supt Wayne Chance. Det Supt Ian Smith (Crime); Supt Richard Blanchard (Operations); Supt Cheryl Burden (Partnership). Rotherhithe (MR); Walworth (MS); Peckham (MM); East Dulwich (ME); Camberwell (MC).

Stations Covering the London Borough of Sutton

Tel: 0300 123 1212.

Sutton (ZT): OCU Commander: Det Chief Supt Guy Ferguson. Supt Chas Bailey: Wallington (ZW); Worcester Park (ZR).

Stations Covering the London Borough of Wandsworth

Tel: 0300 123 1212

Battersea (WA): Supt David Chinchin; Det Supt Gerry Campbell. Lavender Hill (WL); Tooting (WD); Wandsworth (WH). Borough Commander: Chief Supt David Musker.

REPRESENTATIVES

Police Superintendents' Association of England and Wales (Metropolitan and City of London Police Forces): Secretary: Vacant. Room 311, New Scotland Yard. Tel: 020 7230 3356.

Police Federation: York House, 2 Elmfield Park, Bromley, Kent BR1 1JU. Joint Executive Committee

General Secretary: PC Neil Cratchley. Tel: 020 8464 2322. Email: n.cratchley@metfed.org.uk

METROPOLITAN POLICE AUTHORITY

10 Dean Farrar Street, London SW1H 0NY.

Tel: 020 7202 0202. Minicom: 020 7202 0173. Fax: 020 7202 0200.

Website: www.mpa.gov.uk

The MPA is responsible for maintaining an efficient and effective police service across London and ensuring that the Metropolitan Police Service is accountable to all of the capital's communities. **Chairman:** Kit Malthouse, Deputy Mayor for Policing. Tel: 020 7202 0184. Email: memberservices@mpa.gov.uk

Vice Chairman: Reshard Auladin, independent member of the MPA. Tel: 020 7202 0184. Email: memberservices@mpa.gov.uk

Chief Executive: Catherine Crawford. Tel: 020 7202 0203.

Email: catherine.crawford@mpa.gov.uk

Deputy Chief Executive: Jane Harwood. Tel: 020 7202 0205. Email: jane.harwood@mpa.gov.uk

Treasurer: Bob Atkins. Tel: 020 7202 0209. Email: bob.atkins@mpa.gov.uk

Deputy Treasurer: Annabel Adams. Tel: 020 7202 0206. Email: annabel.adams@mpa.gov.uk

Policing, Policy, Scrutiny & Oversight: Head: Sibohan Coldwell. Tel: 020 7202 0234.

Authority Business & Member Support: Head: Nick Baker. Tel: 020 7202 0183.

Planning & Performance Improvement: Head: Jane Owen. Tel: 020 7202 0214.

Equalities & Engagement: Head: Fay Scott. Tel: 020 7202 0215.

Professional Standards: Solicitor: Helen Sargeant. Tel: 020 7202 0119.

HR, Equalities & Organisational Development: Head: Sharon Ruckwood. Tel: 020 7202 0069. Email: sharon.ruckwood@mpa.gov.uk

Communications Unit: Communications Manager: Jacqui Jones. Tel: 020 7202 0217. Email: jacqui.jones@mpa.gov.uk

Senior Information Officer: Michael Upton. Tel: 020 7202 0218. Email: michael.upton@mpa.gov.uk

Out of hours number: 07769 742795.

DIRECTORATE OF AUDIT, RISK AND ASSURANCE

The Directorate of Audit, Risk and Assurance assists the MPA and the Commissioner in the discharge of their responsibilities for the policing of London. It is an agent for change for the better. As such, the Directorate advises on best practice and recommends improvements in control to help management reduce the risk of loss, fraud or abuse.

Director of Audit, Risk & Assurance: Julie Norgrove. Tel: 020 7202 0101. Email: julie.norgrove@mpa.gov.uk

Head of Risk & Compliance Audit: Systems Audits, Operational Audits, Systems Development & Control Advice: Vacant.

Head of ICT Audit & Assurance: ICT & Systems Audits, Systems Development & Control Advice: Steve Hutton. Tel: 020 7202 0106. Email: stevehutton@mpa.gov.uk

Head of Counter Fraud: Investigations, Fraud Prevention & Detection, & National Fraud Initiative: Ken Gort. Tel: 020 7202 0105. Email: ken.gort@mpa.gov.uk

YOUTH OFFENDING TEAMS

Youth Offending Team	Address	Phone Number	Fax Number
Barking & Dagenham	Bridge House, 150 London Road Barking, Essex IG11 8BB	020 8227 3690	020 8227 3690
Barnet	3rd Floor Barnet House, 1255 Whiston Road, London N20 0EP	020 8359 5528	020 8359 5530
Bexley	The Howarth Centre, Slade Green Road, Erith, Kent DA8 2HX	020 8294 5913	020 8294 5913
Brent	Chesterfield House, 9 Park Lane, Wembley HA9 7RH	020 8837 3810	020 8837 3811
Bromley	8 Masons Hill, Bromley, Kent BR2 9EY	020 8466 3080	020 8466 3099
Camden	Crowndale Centre, 218 Eversholt Street, London NW1 1BD	020 7974 1204	020 7974 1208
Croydon	Turnaround Centre, 51-55 Southend, Croydon CR0 1BF	020 8404 5860	020 8404 5810
Ealing	Youth Justice Office, 2 Cheltenham Place, Acton W3 8JS	020 8993 9555 Mob: 07769	020 8993 6292
Enfield	Claverings Industrial Estate, 3 South Way, London N9 0AB	020 8379 5805	020 8379 5801
Greenwich	Newhaven Gardens, Eltham, London SE9 1HQ	020 8537 4807	020 8537 4807
Hackney	55 Daubney Road, London E5 0EE	020 8537 4807	020 8537 4807
HammerSmith & Fulham	Cobbs Hall, Fulham Palace Road, Fulham, London SW6 0LL	020 8753 6200	020 8753 6242
Harrow	13 St John's Road, Harrow, Middlesex HA1 2EE	020 8489 1596	020 8489 1588
Havering	Portman House, Ground Floor, 16-20 Victoria Road, Romford, Essex RM1 2JH	020 8736 6755	020 8736 6766
Hillingdon	Link 1A, Civic Centre, High Street, Uxbridge, Middlesex UB8 1UW	01708 436220	01708 436222
Hounslow	Redlees Centre, Worton Road, Isleworth TW7 6DW	01895 558203	01895 277946
Islington	London Borough of Islington Youth Centre Team, Dingley Centre, 27 Dingley	020 7527 7059	020 7527 7066
Kensington & Chelsea	36C Oxford Gardens, London W10 5UQ	020 7598 5821	020 7598 4715
Kingston-upon-Thames	Ground Floor, Guildhall 1, Kingston, Surrey KT1 1EU	020 8547 6920	020 8547 6959
Lambeth	Lambeth Young People Services, 392 Brixton Road, Brixton, London SW19 7AW	020 7926 2644	020 7926 2639
Lewisham	23 Mercia Grove, Lewisham, London SE13 6BJ	020 8314 6794/8565	020 8314 3177
Merton	1st Floor, Athena House, 86-88 London Road, Morden, Surrey SM4 5AZ	020 8274 4949	020 8340 5829
Newham	192 Cumberland Road, Plaistow, London E13 8LT	020 8430 2361	020 8430 2299
Redbridge	Redbridge Youth Offending Team, Station Road Centre, Station Road	020 8708 7800	020 8708 7802
Richmond-upon-Thames	2nd Floor, 42 York Street, Twickenham, Middlesex TW1 3BW	020 8891 7050	020 8891 7473
Southwark	1 Bradenham Close, Aylesbury Estate, Albany Road, London SE17 2QA	020 7525 0919	020 7525 7876
Sutton	57 Montague Gardens, Wallington, Surrey SM6 8BP	020 8773 6621	020 8773 6634
Tower Hamlets	5th Floor, Mulberry Place, 5 Clove Crescent, London E14 2BG	020 7364 1099/1100/1696/1697	020 8683 9911
Waltham Forest	Roman House, 1 Cecil Road, Leytonstone, London E14 3HF	020 8496 5033/5002	020 8683 4255
Westminster	6A Crompton Street, London W2 1ND	020 7641 7799/7782/6649	020 7641 3311

AVON AND SOMERSET CONSTABULARY

PO Box No 37, Portishead, Bristol BS20 8QJ.
Tel: 0845 456 7000. Telex: 44-114. Fax: 01275 816890 (24 hrs).
 The dialling code for all numbers is 01275, unless otherwise indicated.
Email: firstname.lastname@avonandsomerset.pnn.police.uk

Website: www.avonandsomerset.police.uk

Unless otherwise stated all personnel should be contacted via the Force Service Centre.

Lord Lieutenant: Mary Prior (Bristol); Lady Gass JP (Somerset); Dame J Trotter (Glos).
Chair of the Police Authority: Dr P Haffer.
Chief Executive of the Police Authority: Mr J Smith.
Treasurer to the Police Authority: Mr M Simmonds.

Chief Constable: C Port.

Deputy Chief Constable: R Beckley QPM.

Assistant Chief Constable: Communications, Criminal Justice & Service Standards: A Bingham.
Assistant Chief Constable: Protective Services: R Hansen.

Assistant Chief Constable: Territorial Operations: J Long.

Strategic Director of Finance: Mr J Kern.

Strategic Director of Human Resources: Mrs Emma Zeeman.

Chief Constable's Office: Chief Insp J Reilly.

Head of Legal Services: Ms S Dauncey LLB. Tel: 816270.

Head of Professional Standards Unit: Supt M Prior. Tel: 816020.

Head of Organisational Development Team: Mr L Bohdan. Tel: 816191.
Performance & Process Improvement Unit: Mr S Price. Tel: 816323.

Change Management Unit: Mrs V Hext. Tel: 816228.

Force Inspection Unit: Chief Insp H Walker. Tel: 816321.

EXECUTIVE SERVICES DEPARTMENT

Head of Corporate Communications: Mrs A Hirst.

Deputy Head of Corporate Communications: Mr D Bane. Tel: 816155.

Public Relations Manager: Miss V Tagg. Tel: 816236.

Head of Corporate Information Management: Mrs K Ford. Tel: 816183.

IT Business Manager Quality & Compliance: Mr M Bailey. Tel: 0845 456 700.

OPERATIONS

Head of Operations: Chief Supt L Lewis. Tel: 816908.

Head of Road Policing & Firearms: Supt I Smith. Tel: 816842.

Roads Policing: Chief Insp K Instance. Tel: 816845.

Firearms Unit: Chief Insp P King. Tel: 816134.

Traffic Management: Sgt S Potter. Tel: 816903.

Head of Operations Support & Planning: Supt C Peters. Tel: 816841.

Air Operations Unit: Insp B Thomas. Tel: 0117 936 3974.

Mounted & Dogs: Insp R Millican. Tel: 0117 945 5472.

CRIMINAL INVESTIGATION

Head of CID: Det Chief Supt L Rolfe. Tel: 816594.

Head of Force Inspection Unit: Chief Insp H Walker. Tel: 816321.

Head of Major Crime & Investigation Unit: Det Supt M Courtour. Tel: 0117 945 5834.

Head of Public Protection Unit & Force Intelligence Group: Det Supt A Williams. Tel: 816630.

Head of Scientific Investigations: Mr M Bradford. Tel: 816522.

Special Branch: Chief Insp K Hazell. Tel: 0845 456 7000.

PERSONNEL AND TRAINING

Head of Corporate HR: Mr P Hazel. Tel: 816165.

Head of Corporate HR Planning: Mr J Harding. Tel: 816090.

Head of HR Business Support: Mrs C Wood. Tel: 816079.

Head of Safety: Mr D Bray. Tel: 814934.

Corporate Learning & Development: Miss C Taylor. Tel: 816504.

Diversity: N F Saba LLB LCPD. Tel: 816181.

Occupational Health & Welfare: Dr E Forster. Tel: 814943.

CITY OF LONDON POLICE

TERRITORIAL POLICING DIRECTORATE

182 Bishopsgate, London EC2M 4NP. Tel: 0207 601 2606/7.

Head of Directorate: Chief Supt Rob Bastable.

Head of TP CID: T/Det Chief Insp Danny Medlycott.

Response Policing: Chief Insp Dave Wood.

Head of Community Policing: Supt Oliver Shaw. 5 Snow Hill, London EC1A 2DP. Tel: 0207 601 2406/7.

Chief Inspector Community Policing: Chief Insp Sanjay Andersen. 5 Snow Hill, as above.
PA: Ms Jane King.

Commandant: Ian Miller CA.

CITY OF LONDON SPECIAL CONSTABULARY

37 Wood Street, London, EC2P 2NQ. Tel: 020 7601 2712.

STAFF ASSOCIATIONS

Superintendents' Association: Secretary of City Branch: Chief Supt Alex Robertson.

Police Federation: City of London JBB, Wood Street Police Office, London EC2P 2NQ. Fax: 020 7601 2702.

Black Police Association: Mr John Awosoga.

Women's Network: Supt Lorraine Cussen.

Chorus (Gay Support Network): PC Darren Brockwell.

Disability Network: Chief Insp Norma Collicott.

Christian Police Association: ASgt Mark Price.

Sports & Social Club: Sgt Colin Norris.

General & Municipal Boilermakers (GMB): Mr Kevin Bedford.

Unite The Union: Mr Mick Cawston.

HM CORONER

Dr Paul Matthews, City of London Coroner's Court, Walbrook Wharf, 78-83 Upper Thames Street, London EC4Y 3TD. Tel: 020 7332 1598. Fax: 020 7601 2714.

POLICE ASSOCIATIONS

ASSOCIATION OF CHIEF POLICE OFFICERS OF ENGLAND, WALES AND NORTHERN IRELAND

10 Victoria Street, London SW1H 0NN. Tel: 020 7084 8950.

Website: www.acpo.police.uk

OFFICERS OF THE ASSOCIATION

President: Sir Hugh Orde QPM OBE.

Vice Presidents: Mr Tim Hollis QPM CBE (Chief Constable Humberside); Mr Matt Baggett QPM (Chief Constable Police Service Northern Ireland); Sir Norman Bettison OBE (Chief Constable West Yorkshire).

Chief Executive: Mr Thomas Flaherty.

Chief of Staff: Vacant.

Director of Communications: Mr Oliver Cattermole.

BUSINESS AREAS

Local Policing & Policing

Head: Mr R Crompton (Chief Constable Lincolnshire).

Crime

Head: Mr K Bristow QPM (Chief Constable Warwickshire).

Criminal Justice

Head: Mr T Godwin OBE (Deputy Commissioner Metropolitan).

Finance & Resources

Head: Grahame Maxwell (Chief Constable North Yorkshire).

Futures

Head: Mr M Rowley QPM (Chief Constable Surrey).

Information Management

CHIEF POLICE OFFICERS' STAFF ASSOCIATION

Chairman: Mr Paul West QPM (Chief Constable West Mercia).

Vice-Chairman: Mr C Mackey QPM (Chief Constable Cumbria).

Negotiating Secretary: Mr D Jones (Asst Chief Constable Police Service Northern Ireland).

Secretary: Mr Thomas Flaherty.

THE POLICE SUPERINTENDENTS' ASSOCIATION OF ENGLAND AND WALES

67A Reading Road, Pangbourne, Berkshire RG8 7JD. Tel: 01189 844005.

Fax: 01189 845642. Email: enquiries@policessupers.com.

Website: www.policessupers.com

National Secretary: Chief Supt Graham Cassidy MA (South Yorkshire).

Deputy Secretary: Chief Supt Tim Jackson (Cheshire).

POLICE FEDERATION OF ENGLAND AND WALES

Police Federation of England and Wales, Federation House, Highbury Drive, Leatherhead, Surrey KT22 7UY. Tel: 01372 352000.

Website: www.polfed.org

The Police Federation is the representative body for the police service for all ranks up to and including chief inspectors. It was established in accordance with the Police Act 1964.

JOINT CENTRAL COMMITTEE

Chairman: Mr P J McKeever BA(Hons) (Metropolitan).

General Secretary: Mr I Rennie (Greater Manchester).

Treasurer: Mr M Mordecai (Metropolitan).

CONSTABLES' CENTRAL COMMITTEE

Chairman: Ms J A Nesbit (South Yorkshire).

General Secretary/Treasurer: Mr P Barker (Greater Manchester).

SERGEANTS' CENTRAL COMMITTEE

Chairman: Mr J F M Giblin MA BSc(Hons) (Gwent).

General Secretary/Treasurer: Mrs A M Kirkwood (West Midlands).

INSPECTORS' CENTRAL COMMITTEE

Chairman: Mr A Harper (Derbyshire).

General Secretary/Treasurer: Mr S Williams (North Wales).

REGIONAL MEMBERS OF THE NATIONAL COMMITTEE

All regional members of the National Committee can be contacted at Police Federation HQ, Leatherhead, as above

No 1 Region

Mr P Barker

Mr G Gallimore BSc(Hons)

Mr I Rennie

No 2 Region

Mr A Jones

Mr S A Smith

Mr M G Taylor

No 3 Region

Mrs A Kirkwood

Mr W McManus

Mr K B Powell

No 4 Region

Mr P R Davis

Mr S Evans BA(Hons)

Mr A Harper

No 5 Region

Mr K Huish

Mr S Reed BSc(Hons)

Mr I R Trueman

No 6 Region

Mr J Coppen

Mr A Dumbiotis FInstLex

Mr P R Ginger BA(Hons)

No 7 Region

Mr J F M Giblin MA BSc(Hons)

Mr P Lewis

Mr S Williams

No 8 Region

Mr N Hickey

Mr P Hutton

Mr P J McKeever BA(Hons)

Mr M J Mordecai BA(Hons)

Mr W Riches

Mr G Stuttaford

Policewomen

Ms C Davies

Mrs J Lawrence BA(Hons)

Mrs J A Nesbit

THE ASSOCIATION OF SPECIAL CONSTABULARY CHIEF OFFICERS

Website: www.ascco.org.uk